

Re: Microsoft Windows Terminal Server User Accounts

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal_services/2008-03/msg00477.html

- *From:* Johnny "Guitar" Deane <JohnnyGuitarDeane@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 29 Mar 2008 03:43:00 -0700
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Vera, Many Thanks for your help. Could you please answer the question about removing user account/profile.

Is there a process in windows or a tool?

There is nothing really odd in the Event Viewer.

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Thank You

"Vera Noest [MVP]" wrote:

Depends on the type of profiles that you have defined for the users.

You will find the local profile of the user in C:\Documents and Settings\

If you are using roaming profiles, then the profile is also stored somewhere on a file server on your network.

Have you checked the EventLog on the TS for any error messages or warnings when this user tries to connect?

Vera Noest
MCSE, CCEA, Microsoft MVP – Terminal Server
TS troubleshooting: <http://ts.veranoest.net>
___ please respond in newsgroup, NOT by private email ___

=?Utf-8?B?Sm9obm55ICcnR3VpdGFyJycgRGVhbmU=?=
<JohnnyGuitarDeane@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote on 28 mar 2008
in microsoft.public.windows.terminal_services:

Re: Microsoft Windows Terminal Server User Accounts

We are running a windows 2003 server as a Terminal Server controlling remote desktop connection from remote sites.

Users use the remote Desktop function to login to this server. Then they can run applications remotely eg Word , as a sort of thin client.

We have a problem with one user account that fails to complete the logon process. IE launches 2 times and eventually the process fails.

How can we remove this failing user account from this Terminal Server ? We do not know the process.

What we want to do is delete the failing user's profile and log in again to recreate one.

Can we do this ? How do we proceed?

Thanks