

# RDP sessions unresponsive and Task manager "hangs"

---

*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal\\_services/2008-03/msg00218.html](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal_services/2008-03/msg00218.html)

---

- *From:* AndiK <[AndiK@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:AndiK@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Thu, 13 Mar 2008 02:34:01 -0700
- 

We have 5 Windows Server 2003 Enterprise Edition Terminal Servers in a wlbs cluster with clustered session directory serving about 250 users, most of them with thin clients.

Starting about 3 weeks ago, our users experience sporadically unresponsive sessions. These states can last up to 5 or 6 minutes. If users disconnect and then reconnect to their session, the problem doesn't remain.

In addition, we can see that on the servers (in console and TS sessions) taskmanager misbehaves like that:

It takes up to 10 or 15 seconds to show up and lot of more seconds to show anything more than a grey screen.

Servers are not "overloaded", processor and ram usage is reasonable. The above configuration did work well for about 2,5 years.

Is there anyone outside who experiences similar problems or does anyone have an idea how to fix this issue?

Best regards

Andi

.