

Re: TS WEB ACCESS 2008 – ActiveX control not installed or not enabled

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal_services/2008-02/msg00528.html

- *From:* "Vera Noest [MVP]" <Vera.Noest@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 26 Feb 2008 03:40:14 -0800
-

I hate to bring you news that you don't want to hear, but the client needs to run XP SP3.

Documented here:

943887 – Client requirements for Terminal Services Web Access in Windows Server 2008 RC0
<http://support.microsoft.com/?kbid=943887>

Vera Noest
MCSE, CCEA, Microsoft MVP – Terminal Server
TS troubleshooting: <http://ts.veranoest.net>
----- Please reply in newsgroup -----

"EvanBarr" <X@xxxxx> wrote on 26 feb 2008:

I have TS Web Access set up in Win2008 without a gateway.

The client is WinXP with:

- SP2
- IE7
- "Remote Desktop Connection 9 for WindowsXP-KB925876-x86-ENU.exe" installed – On the same subnet and domain as the server.

I am able to run an application using an rdp created for that app. But when I browse to the server using IE, I get the TS Web Access page with everything except the area where the application icons are supposed to display has the error, "ActiveX control not installed or not enabled".

The server is in my Trusted Sites zone and everything is set to either Enable or Prompt. There is no yellow bar either. Other trusted sites install their ActiveX controls without issue.

Re: TS WEB ACCESS 2008 – ActiveX control not installed or not enabled

Please don't tell me that I have to install SP3 as that is not an option. I am hoping that I need to change a setting or can install the ActiveX control directly.