

RE: HP officejet 5610

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- *From:* Patrick Rouse <PatrickRouse@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
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The ones I prefer are our Print-IT Product (also a module of Virtual Access Suite) and Thin Print's .Print RDP Engine. As far as I know none support Apple Client Printers. If you have a Windows Print Server in the location of the Apple Computers, you could do Gateway Printing (Print Relay) to print from the TS Session to the printer.

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Patrick C. Rouse
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"Dellboy" wrote:

Patrick,

I have the same issue, and agree with you on the UPD line. Is there any one you would particularly recommend? Also, do any of them do macs as well, as we have a few of these that need the same support?

Thanks

"Patrick Rouse" wrote:

Three words. "Universal Printer Driver". If you want to continue to play try this driver, try that driver... there are hundreds of posts in this forum and on www.brianmadden.com to which you can refer. In my mind, time is money, and a UPD is less expensive than the amount of time administrators spend trying to support each new printer.

Server 2008 TS has a UPD called Easy Print, which should support all client printers, assuming the client is Vista SP1 or XP SP3 with RDP Client 6.1.

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Alternatively one can try products like Print-IT, ThinPrint, UniPrint, Simplify Printing... all of which are good Universal Printer Drivers, but each has a different feature set.

Things to look at in a UPD are:

Support for different Client OS

Support for Session Printers (printers hosted on a Windows Print Server that are added to a user's session via policy using the UPD)

Gateway Printing – Support for remote thin clients on a different network than the Terminal Servers

Compression

Speed (first page prints as soon as it's generated, instead of waiting for the entire job to be transferred to the client)

Stability

Support

Quality

Maturity of the product

—

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"josh" wrote:

I received an email this morning from my boss and he has been working on a printer issue for a while now. He sent me what's happening and what he has done:

User has a HP Officejet 5610 at home. They connect to a server using RDP session and need to print to their 5610,

but the 5610 print driver isn't supported on Windows 2003. We've installed Redirector on the server and pointed the

5600 series to a 990c and a 550c. It looks like it's printing

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(we see
it go from server queue to local queue), but nothing prints.

It just disappears from the local queue.

Thanks!

If anyone in this group has any idea or any experience with a
problem
like this I would greatly appreciate the help.

Thanks in Advance.