

Re: REMOTE DESKTOP NOT WORKING ANY LONGER PLEASE HELP!

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Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal_services/2007-12/msg00428.html

- *From:* "Vera Noest [MVP]" <vera.noest@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 27 Dec 2007 13:00:47 -0800
-

OK, and it's the host that is running Vista, is that correct?
Have you checked if it is listening on port 3389, with "netstat -an" at a command prompt? Is the host located at your work? If so, have you contacted the network administrator? There might be a centrally managed GPO which disables Remote Desktop connections.

Vera Noest
MCSE, CCEA, Microsoft MVP – Terminal Server
TS troubleshooting: <http://ts.veranoest.net>
___ please respond in newsgroup, NOT by private email ___

=?Utf-8?B?TUK=?= <MI@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote on 27 dec 2007 in microsoft.public.windows.terminal_services:

Vera,
Well I tried this from various computers. However I tried now and no still the same thing. My PC is configured through the firewall as well through port forwarding. I cannot RDP into it locally nor over the internet. I dont think the problem is from the client pc but rather something on the host that has disabled remote desktop function.

"Vera Noest [MVP]" wrote:

Does it also happen when you start the rdp client with RunAs..
an use the Administrator account?
Can other clients connect to the same host?

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2007:

The exact error I am getting when trying to connect is
"This computer can't connect to the remote computer.
Try connecting again. If the problem continues, contact the
owner of the remote computer or your network
administrator."

This pops up after about 20 seconds of trying to connect.

Also that same day I noticed an X on my network connection
icon in the system tray... when I hovered the mouse over it
it said "Server execution error" so I applied the following
fix I found:

Right click "Computer"
Click "Manage"
Under the "System Tools"
section, Double click "Local
Users
and Groups" Click "Groups"
Right click "Administrators"
Click "Add to group..."
Click "Add"
Click "Advanced"
Click "Find Now"
Double click "Local
Service"
Click "Ok"
"NT Authority\Local
Service" should show up in
the list now
Click "Ok"
Close Computer
Management and reboot.

After this the error was gone, but the remote issue started.

Thanks for your help!

"Vera Noest [MVP]" wrote:

There's no need to SHOUT :-)

How far do you get in the connection
process? Do you get an
error message? What is the *exact* text?
When exactly do you

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get the message? Have you checked the EventLog on the host PC? Any errors or warning there? You might have to enable auditing on the host first. When exactly did the problem start? What was changed immediately prior to that? Did you run Windows Update? Any other changes?

Vera Noest MCSE, CCEA, Microsoft MVP
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*----- Please reply in newsgroup
-----*

=?Utf-8?B?TUK=?=
<MI@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote on 27
dec 2007:

Hello, I am new to the boards and figured I would try to see if anyone has had the same issue I am having. I have Vista Ultimate, i been remoting in forever. All of a sudden I cannot. I can ping the PC
I can access shares
I can ftp into it
I checked the RDP port in the registry
I checked the firewall

I have no clue whatelse to check. This has happened to me on another PC before and I got so frusterated I just rebuilt it.
I don't want to have to do this again, there has to be an explanation to this issue.
Anyone have any ideas???
Thanks
in advance!

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