

Re: "Do not have access to logon to this session"

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Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal_services/2007-11/msg00105.html

- *From:* "Gregg" <none@xxxxxxx>
 - *Date:* Mon, 5 Nov 2007 16:55:45 -0500
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I haven't noticed anything unusual in the Event Logs on any of the clients as of yet, but it is a problem on all of them – For troubleshooting purposes I tried having different users logon to different machines and ended up with the same results. I'll make a point to poke through the logs on a number of machines again today\tomorrow just to be sure.

The UPHClean utility is actually a good idea – I'll try that out tomorrow and post the results back here. Hopefully that'll fix me up. Thanks for the reply! I appreciate the assist.

Gregg
Web\Systems Admin
U.S. Courts

"Vera Noest [MVP]" <vera.noest@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:Xns99DFE1108889Everanoesthemutforsse@xxxxxxxxxxxxxxxxxxxx>

So the logoff is not complete, it seems. Have you checked the EventLog on these clients? Are there any errors or warnings, maybe related to profile unloading?

Does this also happen when they connect from one XP client to another inside the office? Just want to rule out the VPN connection as a factor.

I would enable extra logging on one of these clients:

232575 – How to trace Winlogon activity in Windows Server 2003, Windows XP, Windows 2000, and Windows NT
<http://support.microsoft.com/?kbid=232575>

221833 – How to enable user environment debug logging in retail builds of Windows
<http://support.microsoft.com/?kbid=221833>

And if that doesn't solve it, maybe install UPHClean as well.
<http://www.microsoft.com/downloads/details.aspx?FamilyId=1B286E6D-8912-4E18-B570-42470E2F3582>

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Vera Noest
MCSE, CCEA, Microsoft MVP – Terminal Server
TS troubleshooting: <http://ts.veranoest.net>
___ please respond in newsgroup, NOT by private email ___

"Gregg" <none@xxxxxxxx> wrote on 05 nov 2007 in
microsoft.public.windows.terminal_services:

Howdy!

I have a Windows 2003 R2 domain managed via Group Policy with something over 100 client machines as members. We've recently implemented VPN access and the long term plan is to implement a solid Terminal Server infrastructure. In the mean time, though, I'm attempting to get access for folks working from home to Remote Desktop on their Windows XP Pro SP2 machines here at the office. I do have Windows Firewall enabled on the clients here in the office, which is also managed via Group Policy. I've double and triple checked policy settings (ports for the firewall, user account flags, & the policy for Remote desktop itself) but I must be missing something somewhere.

Here's the problem – Users (standard Domain Users in Active Directory) can connect to the VPN, fire up Remote Desktop and connect\logon to their machines here at the office on the first try, no problems at all. Upon finishing up and selecting the "Logoff" option, the Remote Desktop session on their end closes as expected – But when any of them attempt to reconnect to their machines via Remote Desktop again later they get an error stating, "You do not have access to logon to this Session". This persists until their machine here at the office is rebooted. I enabled the "Disconnect" option via Group Policy and they are then able to disconnect and reconnect for a period of time – But I really need them to log off the machines when they are done so this is a band-aid solution at best.

Checking the process list on the machines when a user logs off remotely shows that there are two WinLogon.exe processes running afterward – Is this causing the Remote Desktop software to get confused in some way? There is no "session" I can see beyond this second instance, unless the user uses the disconnect option – But then they can reconnect just fine.

Any thoughts on the problem would be most welcome!
Thanks!

Gregg Knapp

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