

Re: printing blank pages with 64 bit 2003

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal_services/2007-10/msg00483.html

- *From:* "TP" <tperson.knowspamn@xxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 22 Oct 2007 06:17:23 -0400
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Hi,

In your original post you mentioned "thunking errors". This is why I was requesting you post the exact error message including Source, Event ID, Description, etc.

Are you running SP2 on your TS? There are some 32-bit printing bugs that were fixed in SP2.

Are they able to print from notepad?

Please create a local printer directly on the TS just for testing purposes. Set the model to an HP LaserJet 4. Once you have this created set it as the default printer, open up IE, and try print preview. Does the body of the page show up?

Thanks.

-TP

Vish wrote:

 Tp,

 Thanks for your help, There are no errors.

 What we actually see is the page come out with the header and footer printed, ie the date and the print job name, but the actually body of the print is blank.

 If you do a print preview, you see the saem thing, a header and a footer but nothing in the body.

 If we move the user to a 32bit machine, then everything works fine.

 The way I set the printers up on our print server was the usual, add printer (32 bit) and then added the 64 bit drivers as an additional operating system.

 The issue occurs whether we are using 32 bit or 64bit Internet Explorer

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