

# Re: Remote Desktop for Win 2003 Just Quit!

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal\\_services/2007-05/msg00585.html](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal_services/2007-05/msg00585.html)

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- *From:* "Vera Noest [MVP]" <[vera.noest@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:vera.noest@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sun, 20 May 2007 13:36:13 -0700
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What happens when you try to connect as Administrator?  
Any error message?  
Have you checked the rdp-tcp permissions?

By default, Administrators are allowed to logon through TS, but hey, if the TS service can be disabled without your knowledge, all bets are off :-(  
If I were you, I'd reinstall this server from scratch, because it obviously isn't a reliable testserver anymore.

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Vera Noest  
MCSE, CCEA, Microsoft MVP – Terminal Server  
TS troubleshooting: <http://ts.veranoest.net>  
\_\_\_ please respond in newsgroup, NOT by private email \_\_\_

Ron Boetger <[rboetger@xxxxxxxxxx](mailto:rboetger@xxxxxxxxxx)> wrote on 20 maj 2007 in microsoft.public.windows.terminal\_services:

Well after playing around today I found that Terminal Services was disabled in the Services menu. How this happened I have no idea. This is my test server and I know I did not disable the service.

I am able to log on as a users that I added but I can't log on as the Administrator.

Gets stranger and stranger!

On Fri, 18 May 2007 18:27:56 -0400, Ron Boetger <[rboetger@xxxxxxxxxx](mailto:rboetger@xxxxxxxxxx)> wrote:

Either I am loosing it or there are ghosts in the machine. Last week I was here seeking help to get a user to be able to use remote desktop to our server. I was able to get her setup and everything was just fine. I first set this up on my test server and everything was working just fine.

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Today I went to use Remote Desktop and I started getting the error The Client could not connect to the remote computer  
Remote connections might not be enabled on the computer.....

I did a search of the MS Knowledge Base and found a new document dated May 14th referring to a hot fix for Windows XP. Well I tried to connect with my XP machine and my Vista machine and both would not connect to my test server. I tried to connect to another server at another client and I could connect just fine.

Is there a Service Pack for Windows 2003 server that has come down that might have killed my Remote Desktop connection?

Any other ideas?

Thanks

Ron