

Re: Print spooler problems on termnal server.

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Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal_services/2007-05/msg00473.html

- *From:* Joeb <joeb1nospam@xxxxxxxxxxxxxxxx>
 - *Date:* Wed, 16 May 2007 05:49:00 -0700
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Thanks,
the KB article you mention here says that the fix is included in windows server 2003 , but obviously this isn't working , so do i have to do the registry modification that it describes.

If the print spooler is corrupted or not working properly can it be reinstalled.

Also, when these problems happen, it eventually causes the Domain Controller server to use up all its resources and beging shutting down applications. One of the first to go is the MS Exchange. As this client relies heavily on emails for their business is there anyway that this can be avoided. Is there an option to make MS exchange a high priority application so that it doesn't get shutdown.

"Vera Noest [MVP]" wrote:

I think that what you see is that the print spooler continuously crashes, automatically restarts and tries to print the same jobs over and over again.
You can prevent that behaviour by automatically discarding all print jobs when the spooler restarts:

313733 – Spooled files may be printed in an incorrect Terminal Services session
<http://support.microsoft.com/?kbid=313733>

But the real cause of the problem is most likely a 3rd party printer driver, which is not TS compatible and crashes your spooler.

Check this out:
The Hunt for the Bad Printer Driver – by Stefan Vermeulen
<http://www.msterminalservices.org/articles/hunt-bad-printer-driver.html>

Vera Noest

Re: Print spooler problems on terminal server.

MCSE, CCEA, Microsoft MVP – Terminal Server

TS troubleshooting: <http://ts.veranoest.net>

___ please respond in newsgroup, NOT by private email ___

=?Utf-8?B?Sm9lYg==?= <joeblinospam@xxxxxxxxxxxxxxxx> wrote on 15 maj 2007 in microsoft.public.windows.terminal_services:

I have 2 servers setup in a domain. One is a SBS2003 Server (Domain Controller) and the other is a 2003 Server (Terminal Server).

Users are connecting remotely to the Terminal server using RDP. In the last few days a major problem has appeared where the print jobs seem to be wanting to be printed to local printers even though no print jobs have been selected. If I disable the printer option on the remote desktop program the problem goes away for that particular user. At times many thousands of print jobs are attempting to be printed and the Domain controller's system resources are also used. Eventually both servers begin to close down apps and programs and need to be restarted to clear the problem.

Once restarted the whole process starts again.

one of the event logs from the system log on the domain controller that appeared many hundreds of times is shown here.

EVENT ID 6161

The document Remote Desktop Redirected Printer Doc owned by Elenita failed to print on printer HPLaserJet 1022n. Data type: RAW. Size of the spool file in bytes: 0. Number of bytes printed: 0. Total number of pages in the document: 1. Number of pages printed: 0. Client machine: \\192.168.1.126. Win32 error code returned by the print processor: 0. The operation completed successfully.

In my opinion the problem may be coming from the terminal server because the print jobs are continually appearing when connected to it.

I would really appreciate if someone could help with this problem as it is causing a great deal of frustration.