

## Re: Setting Pagefile to help with Userenv 1508

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal\\_services/2007-03/msg00555.html](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal_services/2007-03/msg00555.html)

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- *From:* xrbaker <[xrbaker@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:xrbaker@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Thu, 22 Mar 2007 10:01:02 -0700
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Np. Thanks again. I've handed over your responses to my rent-a-tech. I own my firm and am knowledgeable enough to be dangerous, but we're starting to get over my head here. He's going to grab the UPHClean and give it a try and make sure SP2 is on there. For whatever reason since I freed up a couple GB on the C partition I haven't had a problem since. It probably just takes longer to occur.

Regards,

Russ

"TP" wrote:

Hi Russ,

Sorry I didn't get back to you sooner.

Yes, you should be nervous about loading a Beta, especially given the nature of what UPHClean does. It is a judgement call on your part as to whether or not it is worth the risk. Others have used it with success, but that does *\*not\** mean that your server will not crash or have issues while using it.

Based on your comment, it sounds like it would not be the end of the world if you had problems with the beta. Use google to find some comments from other users.

SP2 is released, so far I have not had anything but minor issues with it--nothing that stops me from recommending it to you.

The link to downloading it is in my other reply to you.

It is possible that your Antivirus could be causing this. See if there is an update and/or remove it temporarily to see if the problem goes away. A TS that is properly configured and secured should not have major virus concerns anyway. It is common for me to build terminal servers without antivirus software running on them.

Re: Setting Pagefile to help with Userenv 1508

The printer errors you are seeing are most likely normal. They indicate that you don't have a driver mapped for one or more printers that exist on your clients. See this document for instructions on creating a custom printer driver mapping file:

Windows 2000 Terminal Services server logs events 1111, 1105, and 1106

<http://support.microsoft.com/kb/239088>

I referenced print drivers before because there \*may\* be a print driver running on your server that holds resources open and thus prevents the user profile from unloading.

Thanks.

-TP

xrbbaker wrote:

Thanks TP. Many good suggestions here. Couple questions:

1) Should I be nervous about the Beta on my prod box? The good news is it is a pure term server so worst case if I screw something up is I can't remote in for a while, but still... Beta makes me nervous.

2) I do NOT have SP2 loaded yet. Last I looked it too was in Beta. If it is GA I'll definitely slap it on.

3) We are indeed running NOrton on that box. I don't know what I can do about that, but I do also notice some funky printer driver messages everytime somebody logs in. I'll see if I can put a stop to that.

Thanks,

Russ