

Re: Trouble Launching Apps

Source:

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- *From:* azevon <azevon@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 2 Feb 2007 09:39:01 -0800
-

Oh yes – this apps have been used for years, even currently, and even currently on an older Win2000TS with Citrix. Seems there is something on this new server that I have misconfigured. I only mentioned Netware because that's what I was working with – and the *.exe's reside on the netware server. I have installed Office and GroupWise to the TS server and this user can access them – perhaps because they are installed locally?

"guyyardeni" wrote:

Are you sure the users have permissions on the Novell side? If they don't, adding them to Windows Administrators group would not solve the problem.

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Guy Yardeni

"azevon" <azevon@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:5CF49DEF-A184-44C8-B48C-416C1737CAA4@xxxxxxxxxxxxxxxxxxxxx

Perhaps a little more information could help find an answer...

If I log onto the server (via Citrix client, MSRDP, or at the console itself) as admin, I get into the apps without the permissions error. If I add the ordinary user into the Administrator group I still can not get into the apps. So the administrator group itself doesn't seem to have access while the Admin user itself does.

"azevon" wrote:

Greetings All,

After setting up Windows2003TS server with Citrix Metaframe 3.0, I can successfully have my users connect to the server via DR or

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the citrix
client.

However, when they attempt to launch an app that resides on
a netware
server

(I'm using the MS client for Netware, not Novell's), I get the
following
error:

"Windows cannot access the specified device, path, or file.
You may not
have
the appropriate permissions to access the item"

The user has rights to Remote Desktop Users. Do they need
to be in any
other groups? Does the ICA or RDP connections need to
have specific
permissions set? Also, if I try to publish an application, when
I click
Browse to locate the *.exe file, I get no drive letters past D
(when I
clearly have F, G, O, etc...)

I'm getting there...

Thanks in advance,

-andy-