

Re: Terminal server remote printing

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal_services/2007-01/msg00352.html

- *From:* Joe McHae <JoeMcHae@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 15 Jan 2007 12:10:02 -0800
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Thanks, I had already tried KB article 302361. It did not work. What fixed the RDP client was that I did not have redirect local printers set on the client side. I thought setting it at the server end under client settings would work. Once I set it on the client side I am now autocreating printers in an RDP connection. I guess I will have to go to a citrix newsgroup to see why the ICA connection is not mapping the printer. Again thanks for the help.

"Vera Noest [MVP]" wrote:

My guess is that both of your problems have the same cause: the servers which don't autocreate your local printers don't have the appropriate drivers for those printers. Verify this by checking the EventLog on the server.

From the "Printing" menu in <http://ts.veranoest.net/>

Basically, there are 2 areas where printer redirection can fail:

1. redirection is not attempted at all
Solution: check the configuration of printer redirection in the RDP client and on the Terminal Server, update the RDP client to at least the XP SP2 version or apply KB article 302361 to get support for redirection of non-standard local port names, including tcp/ip ports.
<http://support.microsoft.com/?kbid=302361>

2. redirection is attempted, but fails because the server doesn't have a driver for the printer
Solution: whatever you do, do not install a 3rd party printer driver on the Terminal Server, unless it is a Windows Hardware Quality Labs (WHQL) signed driver. Many non-WHQL drivers are not TS-compatible, and some are known to crash your printer spooler or the whole server. In stead, map the printer to a native driver by creating a custom ntprintsubs.inf file, as described in KB article 239088.

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<http://support.microsoft.com/?kbid=239088>

Vera Noest

MCSE, CCEA, Microsoft MVP – Terminal Server

TS troubleshooting: <http://ts.veranoest.net>

___ please respond in newsgroup, NOT by private email ___

=?Utf-8?B?Sm9lIE1jSGF1?= <JoeMcHae@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote on 15 jan 2007 in

microsoft.public.windows.terminal_services:

I have a windows 2003 domain with two windows 2000 terminal servers running Citrix presentation server 4.0. Printing has been a problems since before I came onboard. My question today is 2fold

(1) When I remote desktop to any of my 2003 servers I do not see any of my local printers being recreated on the servers.

(2) of the 2 windows 2000 terminal servers only one is autocreating any printers for the Citrix users. I recently re-loaded both of those servers so they would be identical, evidently not. I have checked the RDP and ICA connection properties on all the servers they are all configured to autcreate locaal printers. One last thing the local printers on my workstation are network printers, but on other networks this has never been a problem.