

Application popup: Printers Folder : There was an error found when printing the document "x" to IP\_w.x.y.z. The device is

## Re: Application popup: Printers Folder : There was an error found when printing the document "x" to IP\_w.x.y.z. The device is not ready.

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*Source:*

[http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal\\_services/2007-01/msg00350.html](http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal_services/2007-01/msg00350.html)

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- *From:* "Vera Noest [MVP]" <[vera.noest@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:vera.noest@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 15 Jan 2007 12:00:04 -0800
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"Jim" <[hoo.me@xxxxxxx](mailto:hoo.me@xxxxxxx)> wrote on 15 jan 2007 in microsoft.public.windows.terminal\_services:

Priya Raghavan [MSFT] wrote:

Check this article:  
<http://support.microsoft.com/kb/q264039/>

Interesting, thanks, though all my other redirected network printers have always worked OK. Does terminal services on 2003 server support redirection of network printers? Would something like Thinprint help?

Jim,

The title of KB 264039 is actually *\*very\** misleading!

The first line says:

"In Microsoft Windows 2000 Terminal Services you can redirect clients local printers when they log on to a Terminal Services session with the Microsoft RDP 5 Terminal Services client."

and then the whole article describes a problem with this exact setup, i.e with the *\*rdp client 5.0*, which came with the W2K server OS\*.

This *\*client\** doesn't support redirection of network printers.

Note the last paragraph, which states:

"An alternative way to work around this is to install the remote

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desktop connection client, which is compatible with the latest version of the Remote Desktop Protocol (RDP) protocol and is compatible with Windows 2000 terminal services. This client is included with Microsoft Windows XP"

So using rdp client 5.1 with a W2K TS already gives support for redirection of network printers.

And yes, 2003 TS does support it as well, assuming you use a client which supports it (at least rdp 5.1).

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Vera Noest

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TS troubleshooting: <http://ts.veranoest.net>

\_\_\_ please respond in newsgroup, NOT by private email \_\_\_

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