

Re: Terminal Server Blues

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- *From:* "Roman Porter [MSFT]" <romapo@xxxxxxxxxxxxxxxxxxxxxxxx>
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Tyler,

This sounds like its related more to your network setup (and your switches) then it is to TS, as TS does not handle the network directly (as you can see by comparing download speeds). I would think that your switch throttles down the network until some condition is reached (e.g. a user, or in this case an admin, logs in from a different network) and then the switches come to full speed.

Is QoS enabled on your switches? Could you take them out of the equation altogether and see if you can still repro the problem? What if you logon to the console session of the server (without using TS or remote administration) do you still see the speed issue?

Thanks,
Roman

"Tyler" <Tyler@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:CFA39535-5E34-45D5-BE77-9D02E3DFF00C@xxxxxxxxxxxxxxxxxxxxxxxx

I have been having slow TS problems that continue to stump me. I have users logging onto the system at different times between 6 and 8:30 in the morning. Every day I get a call from users, who were the first to login in the morning about a slow connection (but I get a call from all satellite users by noon every day). The users who call are 90% of the time from our satellite office connected via leased T1. The users who call from the satellite office are all connected to TS2 (the single satellite user who never has a speed issue always connects to TS1). When they call, their terminal server connection has come almost to a complete standstill and the only remedy is having a net admin jump into their session (via TS remote control). As soon as we enter their system the connection opens back up and the user is moving at a normal speed. It is almost always entirely resolved when an administrator remotely controls their system. The remedy works almost instantaneously and lasts for the rest of the day. How can I have the speed of these connections refresh on their own? I can only compare it to an internet explorer download that starts at 100Kbps and a second that starts at 20Kbps but when the first download stops the second does not utilize the newly available bandwidth. I am running two Win Server 2003 Standard x64 SP1 boxes and have two Win server 2k SP4 DCs. I am also using 4 Cisco Catalyst 3500 Series XL switches linked with gigabit connections. Thanks in advance for any assistance.

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