

RE: Error in licensing protocol

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal_services/2006-03/msg00178.html

- *From:* RP-FR <RPFR@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 6 Mar 2006 00:48:27 -0800
-

Well, I hope it will!
Let us know in any case,
Regards,
raphael

"Joe E." wrote:

Thanks. I'll try it when we are not to busy.

Hopefully this will provide a better outcome.

"RP-FR" wrote:

- I figure that the problem is not on the client side.
Here is my suggestion:
- Ask other user to log off the server and to stay off line during the test
 - Make a backup of the licence pool on the server (stopping the service and backup the file is the best idea in that case, IMO).
 - Delete the licence database, and restart the service to rebuild a new one
 - Try to connect this Laptop.

If it works, it's time to call clearing house to reset our licence into the new database. If the problem still occurs, restore your database to reopen the TS server for other users and let us know.

Regards,
Raphael

"Joe E." wrote:

Have plenty of T/S CALs available.

"Vera Noest [MVP]" wrote:

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Have you verified in the TS Licensing Manager that you have a free TS CAL available? Maybe all of your TS CALs have been issued?

Vera Noest
MCSE, CCEA, Microsoft MVP – Terminal Server
TS troubleshooting: <http://ts.veranoest.net>
SQL troubleshooting: <http://sql.veranoest.net>
___ please respond in newsgroup, NOT by private email ___

=?Utf-8?B?Sm9lIEUu?=
<JoeE@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote on 26
feb 2006 in
microsoft.public.windows.terminal_services:

Unfortunately no.

I did delete the registry key
"mslicensing" which
Microsoft says
to delete in the
"Troubleshooting Remote
Desktop Licensing Error
Message".

"RP-FR" wrote:

Unfortunaltely,
you don't
have
another TS
Server to
see if this
one can a
least on
temporary
licence for
this laptop.
Do you try
to change
anything
regarding
licensing in
the

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registry?

"Joe E."
wrote:

We
only
have
one
have
one
T/S.

But
the
links
surely
can't
be
broken
as
this
Laptop
is
bran
new
and
and
has
only
been
used
once
to
connect
to
T/S.
It's
strange
how
it
has
the
same
problem
on
a
brand
new
PC.

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"RP-FR"

wrote:

So
have
nothing
on
the
server
side?
Nothing
in
Events
viewer?
Maybe
the
registry
settings
for
TS
Licensing
are
broken
on
the
Laptop.
have
you
another
TS
server
to
try
a
connection?

Regards,

"Joe
E."
wrote:

The
error
message
is:

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The
remote
computer
disconnected
the
session
because
of
an
error
in
the
licensing
protocol.
Please
try
connecting
to
the
remote
computer
again
or
contact
your
server
administrator.

"RP-FR"
wrote:

What
is
the
exact
problem?
ex
the
message
displayed
...

"Joe
E."
wrote:

I
only
have

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this
error
on
one
Laptop,
which
is
running
WinXP
latest
S/P
&
Patches
applied.

I
can
log
onto
any
other
PC
via
T/S,
with
the
exact
same
user
account
without
any
problem.

I
have
already
followed
Microsoft
instructions
(Troubleshooting
Remote
Desktop
Licensing
Error
Messages)
on
how
to
resolve
it

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and
had
no
luck.
Also
searched
the
net
without
any
luck.

Checked
the
Log
events
on
the
Terminal
Server.
Nothing
usefull.

We
have
a
Win
Server
2003
Ent.
acting
as
the
Terminal
Licensing
Server
and
it
is
activated.
We
have
more
than
60
T/S
connection
working
fine
except
this

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Laptop.

I
have
just
replaced
the
users
old
Laptop
with
a
brand
new
one
today
to
see
if
it
would
make
any
difference
and
I'm
still
getting
the
same
error.

What
can
be
done
to
resolve
it?

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