

Re: Terminal Server Complains No License Server, but License Server Says,"Yes, I gave out Licenses"

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Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal_services/2005-10/msg00103.html

- *From:* "Dave Morschhauser" <someone@xxxxxxxxxxxxxx>
 - *Date:* Thu, 6 Oct 2005 09:52:29 -0400
-

Vera ---

Thanks again.

After adding the "TS-Enterprise-LicenseServer" Active Directory object as described in >> <http://support.microsoft.com/?kbid=895151>, the problem notifications have gone away, although the TS configuration still does not automatically identify the license server.

Dave.

"Vera Noest [MVP]" <vera.noest@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:Xns96E6E9E213D13veranoesthemutforsse@xxxxxxxxxxxxxxxxxxxx

> You can delete the locally stored license from a client. But this
> will mean that you will "lose" 1 license, at least for a period of
> max. 89 days. So don't do this if you don't have an extra license
> available.

>
> 187614 - Removing Terminal Server Licenses from an RDP Client
> <http://support.microsoft.com/?kbid=187614>

>
> You can also run the TS Client License Dump utility from the
> Resource Kit on your clients. It will show you the details of the
> locally stored license (which server issued the license, which type
> it is, etc). Run "tsctst.exe /a"

> _____
> Vera Noest
> MCSE, CCEA, Microsoft MVP - Terminal Server
> TS troubleshooting: <http://ts.veranoest.net>
> ___ please respond in newsgroup, NOT by private email ___

>
> "Dave Morschhauser" <someone@xxxxxxxxxxxxxx> wrote on 05 okt 2005
> in microsoft.public.windows.terminal_services:

>
>>

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>> Vera ---
>>
>> Thanks for the information you sent. I am trying the workaround
>> indicated in the first link, and should know today, after
>> replication, if that has solved the problem.
>>
>> I am unable to try the testing you suggest as I do not have any
>> unlicensed clients left to test the operation per your
>> description – Is there a way to make one of my existing clients
>> "new" again, so that the LS will treat it as if it had never
>> requested a license before?
>>
>> Thanks for your help. I'll let you know how the current
>> workaround attempt works out.
>>
>> Dave.
>>
>> "Vera Noest [MVP]" <vera.noest@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote
>> in message
>> news:Xns96E5DF85B3C78veranoesthemutforsse@xxxxxxxxxxxxxxxxxxxx
>>> I would definitively hardcode the name of the LS into the
>>> registry of the TS, because of this:
>>>
>>> 895151 – Windows Server 2003–based or Windows 2000–based
>>> terminal servers do not automatically discover a license server
>>> that is designated as an enterprise license server
>>> <http://support.microsoft.com/?kbid=895151>
>>>
>>> So you *only* get the warning in the System tray on the TS, but
>>> there is *no* EventID 1009 on the TS?
>>> Might be a "false alarm", similar to this one:
>>>
>>> 831716 – You receive a "No Terminal Services License server was
>>> found on the network" error message when you run the Manage
>>> Your Server Wizard on a Windows Server 2003–based computer
>>> <http://support.microsoft.com/?kbid=831716>
>>>
>>> Have you tested with a client which has never connected before?
>>> Try connecting twice (on first connection, all clients receive
>>> a temporary license, on second connection you get a permanent
>>> license), and monitor the Licensing Manager on the LS.
>>>
>>> _____
>>> Vera Noest
>>> MCSE, CCEA, Microsoft MVP – Terminal Server
>>> TS troubleshooting: <http://ts.veranoest.net>
>>> ___ please respond in newsgroup, NOT by private email ___
>>>
>>> "Dave Morschhauser" <someone@xxxxxxxxxxxx> wrote on 04 okt
>>> 2005 in microsoft.public.windows.terminal_services:
>>>

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>>>> I am running Win2K3 on two machines at two different
>>>> locations. The two locations are connected by an ISDN link
>>>> and by a VPN over DSL and Cable Modem. Both connections are
>>>> available, and appear to be working (ping, traceroute, the
>>>> RDP connections themselves). One machine is running SP-1 the
>>>> other has not been upgraded (yet).
>>>>
>>>> Each Win2K3 machine is running TS, and one of them is running
>>>> TSLS. The second one has been operational for about 90 days.
>>>> Within the last week, the second TS has been complaining that
>>>> there is no TSLS, and that the grace period is going to
>>>> expire. The "complaint" is in the form of a balloon in the
>>>> SysTray. Checking with the TSLS Management Console, there are
>>>> several Permanent Licenses that have been issued to clients
>>>> that would have no reason to connect to the first machine, so
>>>> it appears that the TSLS is correctly providing licenses for
>>>> the second TS
>>>>
>>>> On the second TS, I have run TS Config, and have tried both
>>>> Automatic Discovery, and a hardwired TSLS. In automatic
>>>> discovery, the TSLS server name is reported under "In
>>>> Enterprise role". If I hardwire a TSLS, and press Check
>>>> Names, it reports back that "The specified LS are valid
>>>> Win2K3 TSLS's" The complaints persist regardless of
>>>> automatic/hardwired mode.
>>>>
>>>> From the second TS, I have run lsview.exe, and it reports
>>>> the TSLS as type "Enterprise", with the time off by a few
>>>> minutes.
>>>>
>>>> From the second TS, I have run lsreport.exe, and it reports
>>>> the same permanent and temporary licenses as are listed in
>>>> the TSLS Management Console on the TSLS itself.
>>>>
>>>> The Event Log does not have any TSLS error messages, and the
>>>> only TS error or warning messages are related to printers.
>>>>
>>>> Any ideas on what's wrong, and is TS about to stop working?
>>>>
>>>> Dave Morschhauser
>>>> Mystic Valley Communications.

• **References:**

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◇ *From:* Dave Morschhauser

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◆ **Re: Terminal Server Complains No License Server, but License Server Says,"Yes, I gave out Licenses"**

◇ From: Vera Noest [MVP]

- Prev by Date: **Re: Supplemental**
- Next by Date: **Re: TSWEB and resolution question**
- Previous by thread: **Re: Terminal Server Complains No License Server, but License Server Says,"Yes, I gave out Licenses"**
- Next by thread: **How to deny logon for already logged on user**
- Index(es):
 - ◆ **Date**
 - ◆ **Thread**

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