

RE: Ahhh printing

Source:

http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.terminal_services/2005-09/msg00075.html

- *From:* "Scott" <Scott@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 2 Sep 2005 12:25:02 -0700
-

It's a custom application (Advantage SQL backend, Delphi frontend) that a developer writes for a couple of companies in our area. Defintely not anything you would of heard of. The actual print devices are HP LJ 4000 series (4050, 4100, 4200, 4250). I was told that all 4000 series drivers are derived from the LJ 4, which works better with TS and ICA sessions. Also, I wanted your advice on how the printers are setup. I'm not using a 2003 Server as a print server, I just setup TCP/IP ports to print directly to the device. This only happens on occasions, it would just be nice if I could get the print spooler service to restart itself after the first job jams.

"Patrick Rouse" wrote:

- > What application is creating this job, and what type of printer is the actual
- > destination device?
- > --
- > Patrick Rouse
- > Microsoft MVP – Terminal Server
- > <http://www.workthin.com>
- >
- >
- > "Scott" wrote:
- >
- >> Patrick,
- >>
- >> Sorry it has taken so long to get back , but these things take time. I
- >> removed every printer driver, with the exception of the HP LaserJet 4 (which
- >> is the only one needed). The printer jam occured, again, today and here is
- >> the event log info:
- >>
- >> The document Turbo Title for Windows owned by <username> failed to print.
- >> Win32 error code returned by the print processor: 5 (0x5).
- >>
- >> Does this help? Again I have to restart the print spooler for printing to
- >> resume.
- >> Thanks!
- >>
- >>
- >>

RE: Ahhh printing

>> "Scott" wrote:

>>

>>> Hi there,

>>>

>>> I have a Frame network where I host some applications from a centralized
>>> location, and deploy the application via TS and Citrix XPe. Occasionally, the
>>> print jobs get stuck in the queues on the TS and I have to restart the print
>>> spooler server (on the TS) for any printing to continue. Does anyone know of
>>> a way (besides packet shapers) to get around this? Is there a way to force
>>> the print spooler service to restart itself after a predetermined time and
>>> clear the queue, allowing any future jobs to continue?

>>>

>>> I know this has long been a problem with published apps, just wanted to know
>>> if there are solutions?

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• *Follow-Ups:*

◆ [*RE: Ahhh printing*](#)

◇ *From:* Patrick Rouse

• *References:*

◆ [*RE: Ahhh printing*](#)

◇ *From:* Scott

◆ [*RE: Ahhh printing*](#)

◇ *From:* Patrick Rouse

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