

Re: TermServ CAL issued to "Unknown" is locking one of my CALs!

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- *From:* "Vera Noest [MVP]" <vera.noest@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 16 Aug 2005 13:35:58 -0700
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"news" <news@xxxxxxx> wrote on 16 aug 2005 in microsoft.public.windows.terminal_services:

> Thanks very much, Vera, for your timely response and great
> information.
>
> Mia culpa: Last week I started to administrate this TS from my
> new Samsung i730 PocketPC phone using the built in Terminal
> Server client and Verizon's EVDO network. This must be the
> "unknown" machine name!! Its like I locked someone else's car
> keys it my own car!

To be frank, I suspected so. You were the most likely candidate :-)

>> * You cannot revoke issued TS CALs.
>> TS CALs have an expiration date of 52-89 days after issuing.
>> Licenses that are not used (because the client does not
>> connect to the TS anymore) will automatically be returned to
>> the LS after the expiration date. In the meantime, new clients
>> will get a temporary TS CAL, which is valid for 90 days.
>
> The "accounts" machine is not being issued a temporary TS CAL,
> though. Is this because it is not considered a "new" client?

That's likely, yes, if it has connected before. Each client can only receive a temporary license *once* during its lifetime.

>> The only thing you can do is to wait until the license issued
>> to "Unknown" expires (which means you must make sure that users
>> stop connecting from unauthorized clients).
>
> Other than adding a new TSCAL to the server (\$\$), or waiting
> till the "unknown" license expires, is there a way to get the
> "accounts" machine back on to the network ?

Not without violating the EULA.

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- > It seems like I should be adding a per-user CAL for the
- > Administrator account, which is the one I use from various
- > clients as I remotely administrate their network. All of the
- > other users use one of the 6 clients on a per-device basis.
- > Would that be your advice?

No, this is not possible. You can install a mixture of Per Device and Per User TS CALs on a single TS Licensing Server, but a single Terminal Server can only use one type of licenses. You can