

Drop out over VPN

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We are running TS on Windows 2000 using an ADSL VPN (router to router). All timeouts are set to never but we frequently have sessions drop out even though the ADSL and the VPN tunnel connections have did not go down. In fact, some users are not disconnected when others are. Server can be pinged when the session is disconnected but users cannot reconnect for a period off time (sometimes around 30 mintutes). In one recent occasion, we were unable to reset the sessions on the server (shown as disconnected) until the remote router was rebooted. Even though remote users could not reconnect, local users could create a TS session. Any ideas?