

# Re: Can't install components on 2003 SP1 R2 upgrade

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.setup/2006-03/msg00028.html>

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- *From:* "Jabez Gan [MVP]" <[mingteikg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:mingteikg@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 3 Mar 2006 10:49:38 +0800
- 

Hi Steve,

Yes this should be a supported scenario. How was the installation done? It's really strange that the log files were not created and the registry key does not have the R2 build number. We should always have the log file, even if the installation is cancelled or failed.\

Did they just update using CD2?

Did they run a full setup? ( What product key did they use, if they used R2 CD1 but used an older Product Key , they don't get R2.

Did they upgrade or clean install?

Please reply in the NG and email a copy of your reply to me at [mingteikg\[at\]mvps.org](mailto:mingteikg@mvps.org)

Thanks!

--

Jabez Gan [MVP]  
Microsoft MVP: Windows Server  
<http://www.blizhosting.com>  
MSBLOG: <http://msblog.resdev.net>

"Steve H" <[SteveH@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:SteveH@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
<news:EE5C958C-D03B-4419-9B95-11B6D4CD777D@xxxxxxxxxxxxxxxxxxxx>

Thanks :)

--

Systems Administrator

Re: Can't install components on 2003 SP1 R2 upgrade

Melbourne University

"Jabez Gan [MVP]" wrote:

I'll check and see if installing R2 on the passive server within a 2 server active/passive cluster is a supported scenario...

Will post back!

--

Jabez Gan [MVP]  
Microsoft MVP: Windows Server  
<http://www.blizhosting.com>  
MSBLOG: <http://msblog.resdev.net>

"Steve H" <SteveH@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:831F1135-1D6E-4E4A-AC4A-CDEF307EABB9@xxxxxxxxxxxxxxxxxxxx>

I've now tried to install on the other server within the cluster (switching it to become the passive server and pausing the node) with the same results.

I watched the last 10 minutes of the install which appeared to go smoothly with no errors.

Thanks,

Steve.

--

Systems Administrator  
Melbourne University

"Steve H" wrote:

Hi Jabez,

I have already tried a second re-install with the same results. I've looked in c:\windows and there isn't a windows\_r2setup.log, so I searched the

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whole  
of the C: drive for .log files relating to R2  
and there weren't any at  
all.

There is a registry entry called r2setup in:  
"HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\  
however  
so  
something seems to have happened.

The install appears to have gone smoothly,  
with no errors or messages.

Just  
to re-iterate, incase it makes a difference, I  
am installing R2 on the  
passive server within a 2 server  
active/passive cluster.

--  
Systems Administrator  
Melbourne University

"Jabez Gan [MVP]" wrote:

Hi Steve,

Let me suggest that you try  
popping in the R2 CD and  
re-run the  
setup.exe  
file. See if you are able to  
get it to re-install.

Also, please ZIP and upload  
the log file  
windows\_r2setup.log which  
is  
located in C:\Windows

--  
Jabez Gan [MVP]  
Microsoft MVP: Windows  
Server  
<http://www.blizhosting.com>  
MSBLOG:  
<http://msblog.resdev.net>

Re: Can't install components on 2003 SP1 R2 upgrade

"Steve H"

<SteveH@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:959E2CA7-02BF-4C97-BFBC-7FF2BE59F1A2@xxxxxxxxxxxxxxxxxxxx

Hi Jabez,

Yes I  
rebooted  
but the key  
isn't present  
in the  
registry?

The install  
went okay  
as far as I  
can tell  
though.

--

Systems  
Administrator  
Melbourne  
University

"Jabez Gan  
[MVP]"  
wrote:

Hi  
Steve,

Please  
try  
rebooting  
after  
installing  
R2  
Setup.

Also  
please  
check  
the  
registry:  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows

Check  
if

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you  
have  
the  
key  
"R2BuildNumber"

Thanks!

--  
Jabez  
Gan  
[MVP]  
Microsoft  
MVP:  
Windows  
Server  
<http://www.blizhosting.com>  
MSBLOG:  
<http://msblog.resdev.net>

"Steve  
H"  
<SteveH@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote  
in  
message  
<news:3D68B178-9057-4FCA-B655-D001D7FB23E6@xxx>

Hi  
all,

I  
have  
a  
Server  
2003  
Enterprise  
SP1  
Active/Passive  
cluster  
and  
I've  
just  
installed  
R2  
onto  
the  
passive  
as  
a

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test.

I've  
successfully  
installed  
R2  
but  
when  
I  
go  
into  
Add  
Windows  
Components  
then  
Management  
and  
Monitoring  
the  
R2  
tools  
aren't  
there.

I  
am  
also  
unable  
to  
find  
anything  
new  
in  
Other  
Network  
File  
and  
Print  
Services.

Is  
the  
cluster  
causing  
a  
problem  
or  
is  
there  
something  
else  
I'm

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missing?

Thanks  
in  
advance,

Steve.

--

Systems  
Administrator  
Melbourne  
University