

Re: SBS 2003 Mirror OS Drive Question

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2009-06/msg00668.html>

- *From:* "Russ - www.SBITS.Biz" <support@xxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 7 Jun 2009 17:59:33 -0700
-

Sorry but this sounds worse and worse with every post!

They have 30 users and can't afford a RAID card? WT?
Sorry IMO if they have 30 Employees and they can't afford \$100.00 bucks
Something is wrong in the Brain org Chart.
How much is the data worth on it?
If they use the server My guess is it's worth it.
More on this later.

The others have already mentioned EXMERGE.

With 30 users it doesn't sound like they have a good grasp of what is required for Server.
If you were a seasoned Tech I'd say you absolutely need to sit down and discuss an IT plan.
However I still think a face to face is required on Their Reality of things!

This is the time IMO you need to be a CONSULTANT First
Being a A Friend is not going to help their business.

A RAID card UPS and good backup Solution with a Server Monitored AVG/Spam Solution.

Or WALK! yes I said WALK AWAY!

Treat your clients like a professional, and they will earn your respect as a Professional.
Separate yourself from the HALF/ASSED Techs, Because believe me there are a TON of them.

Do Quality work and People will FIND! YOU AND COME SEARCHING!

And as Leythos said Be Honest. tell them what you can and Can not do.
They will honor your Honesty.

Why? Because so many IT companies LIE LIE AND LIE! and #@\$# up things...

Integrity and reputation is all you have in this Business.
Do the right thing, Demand Minimum Requirements.
and people will realize you are a professional.

Some people also think just charging more makes you a professional.
I say Providing outstanding Service makes you a professional.

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Each day make it a goal to Learn More Each day and Push your knowledge!

I know I said this before but It's SO True.
If a client makes you do a Half/assed Job that you know is BS
Walk away... in fact RUN!

Let someone else #\$\$\$ up their business and in 3-6months
they will call you back to fix what the other "EXPERT" Screwed Up!

It's not worth keeping a client that doesn't take his business serious.
Integrity, Honesty, and Values. is what IMO makes a Good IT Business Model.

Russ

—
Russell Grover – SBITS.Biz
Microsoft Gold Certified Partner
Microsoft Certified Small Business Specialist
World Wide 24hr SBS Remote Support – <http://www.SBSrepair.com>
Microsoft Online Services – <http://www.microsoft-online-services.com/>

"Northwest Upgrades Plus" <andyn@xxxxxxxxxxxxxxxxxxxxx(donotspam)> wrote in message
<news:923D2FE7-3E2A-4F5C-BE07-598D30B2306C@xxxxxxxxxxxxxxxxxxxxx>

Yes, I was considering that option if all else fails. They have 30 some clients on their system. I advised them to have each user do an export of their .pst files, but I am almost certain it was not done. If I can not get Exchange to back up correctly I am going to place the Server back in operation as it was before and do this. Thanks for the advice.

—
Thanks for your help.

"Merv Porter [SBS-MVP]" wrote:

If you can't get Exchange to back up properly, stop all Exchange services and try exporting the mailboxes for all users and the public folders to a USB drive or a shared folder on a workstation. If you have to start fresh, at least you'll have all their mail so you can import it back into the new install.

—
Merv Porter [SBS-MVP]
=====

"Northwest Upgrades Plus" <andyn@xxxxxxxxxxxxxxxxxxxxx(donotspam)>
wrote in

Re: SBS 2003 Mirror OS Drive Question

message

news:7B760C64-7F22-4F80-A241-0E4749145EB1@xxxxxxxxxxxxxxxxxxx

>I understand all this. I have done this in the past, but it has been a >few
> years. I have many things going on, and I know I can handle this. I > have
> created all forms of RAID via hardware before, but never had to do it
> through
> Windows itself. I did recommend a RAID controller to my client, but >
> they
> did
> not want to do that. I am not going to "break anything" on my clients
> sytem,
> which is why I am trying to find out why the Exchange files will not
> backup.
> I charge by the job, not by the hour for this particular client. Any > how,
> After running chkdsk /f /r on a reboot there are still bad blocks on > the
> drive, which I am pretty sure is why it will not mirror. My concern at
> this
> point is why the priv1.edb and .stm file will not back up. I have > checked
> the
> error logs but they are showing nothing that could help decipher this
> issue.
> If I can get those files to backup, then I can wipe the system clean > and
> start fresh with the mirrored drives. I understand about backing up
> Exchange
> Server. I have tried it both with the software my client uses and the > SBS
> 2003 utility, but both of these files fail to backup.
> -- > Thanks for your help.
>
>
> "Leythos" wrote:
>
>> In article
>><4816F266-7112-4659-B5F9-13344A072ABC@xxxxxxxxxxxxxxxxxxx>,
>> andyn@xxxxxxxxxxxxxxxxxxx says...
>>> I apologize for not being as "Educated" as I should be. Some of us >>>
>>> just
>>> do
>>> not have the resources to go through all the schooling that one >>>
>>> should.
>>>
>>>
>>> It's not about schooling or education, it's about knowing when you're >>>
>>> in
>>> over your head before you damage something that doesn't belong to you.
>>>
>>> If you don't have a system to test this on then you don't need to be
>>> doing the job. If you don't understand RAID and all of the >>>
>>> implications
>>> of the different methods, then you risk the customers entire server,
>>> days worth of down-time, and you're charging them way to much -
>>> unless

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>> you're doing this for free.
>>
>> We DO WANT to help you, you need to understand that basic rules
FIRST:
>>
>> 1) Don't touch something you don't have a complete understanding of in
>> a
>> production environment
>>
>> 2) Learn on your OWN hardware first, and practice/play/break it many
>> times on your own hardware first.
>>
>> 3) Always tell a customer the FULL TRUTH – the best thing you can do,
>> honor and all, is tell a customer "I don't know ABC, but I can test on
>> my own hardware and I know where to get answers, and I won't touch >>
your
>> system until I'm 99.9% sure I can do ABC. You are welcome to call in a
>> consultant with more experience in this area if you want."
>>
>>
>>
>> -- >> You can't trust your best friends, your five senses, only the little
>> voice inside you that most civilians don't even hear -- Listen to >> that.
>> Trust yourself.
>> spam999free@xxxxxxxxxx (remove 999 for proper email address)
>>