

Re: Further problems with exchange on sbs2003.

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2009-06/msg00593.html>

- *From:* "Adrian Brown" <adrian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 6 Jun 2009 21:33:54 +0100
-

Right pausing the queue didnt help, stopping and starting didnt help. Nor did restarting the server (Always a good starting point i find :D). However, moving all the mails out of pickup, then restarting the queue and moving them back in one by one did find a corrupt email

Hopefully this has sorted it for good – if not ill have a good idea where to start

Many MANY thanks to all.

Adrian

"Merv Porter [SBS-MVP]" <mwport@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:uW4bpLu5JHA.1372@xxxxxxxxxxxxxxxxxxxxxxxx

Have you tried flushing the queue?

How To Flush the SMTP Mail Queue in Exchange Server 2003
<http://support.microsoft.com/default.aspx?scid=kb;en-us:821901>

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Merv Porter [SBS-MVP]
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"Adrian Brown" <adrian@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:OZxOYFu5JHA.140@xxxxxxxxxxxxxxxxxxxxxxxx

Ive completely uninstalled (only temp to test) the antivirus and the same problem persists. The antivirus is exchange aware and has been running ok for a few years.

Adrian

"Merv Porter [SBS-MVP]" <mwport@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:ehvnwAu5JHA.4332@xxxxxxxxxxxxxxxxxxxxxxxx

Make sure you antivirus software on the server is not scanning the following files/folders.

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Files/Folders to exclude from both realtime and scheduled scans:

Folders

C:\Program Files\Microsoft Windows Small Business Server\Networking\POP3\Incoming mail
C:\Program Files\exchsrvr
C:\Windows\system32\inetrv
C:\Windows\system32\lls

Files

c:\pagefile.sys
c:\windows\system32\licstr.cpa

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Merv Porter [SBS-MVP]
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"Adrian Brown" <adrian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:%23AbJN7t5JHA.676@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Yes ive worked through that – specifically the steps on the 'Troubleshoot the SMTP delivery process'. Nothing shows up, ive got logging to max yet get no errors.

Adrian

"Dave Nickason [SBS MVP]"
<gwdibble@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:%23Ltac2t5JHA.4404@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Here's a good starting point:

How to troubleshoot the
POP3 Connector in
Windows Small Business
Server 2003
<http://support.microsoft.com/default.aspx/kb/885685>

"Adrian Brown"
<adrian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:OweFgYt5JHA.1432@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Having had
problems

Re: Further problems with exchange on sbs2003.

with my
server i
built a new
server and
moved the
mailboxes
over.
Everything
seemed to
be going
fine until
again mail
stopped
coming into
the user
mailboxes.
Following
various
references
around the
internet it
looks like
its the local
SMTP
system
causing a
problem.
The way
things work
here is the
pop3
connector
picks up
various
mails from
various isp's
and puts
most
directly into
user
mailboxes.
There is
also one
account (the
primary
domain)
that picks
up email
and sorts it
as a global
mailbox

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using the
exchang
email
details for
the user ot
route. This
was all
workign
fine until a
few days
ago (i
presume
some
update thats
finally
downloaded
on the new
server).

It looks like
all the mails
are getting
as far as the
Exchsrvr\Mailroot\vsi
1\PickUp
folder then
sitting
there. Ive
run all the
checks i
could find
on the
internet
without any
luck. The
local SMTP
services are
all running.

Any ideas??

Many
Thanks

Adrian

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