

Re: Loading Personal Settings takes 10 mins

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2009-03/msg01885.html>

- *From:* "Dave Nickason [SBS MVP]" <gwdibble@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 19 Mar 2009 12:02:40 -0400
-

There's not a lot to go on here. I'd start by checking the event logs on the PC for errors. If you don't find anything relevant, I'd look in Task Manager to see if anything is using excessive system resources – maybe a program with a memory leak, or something that's using excess CPU for some reason. Start -> Run -> MSconfig – look at the startup programs and see if anything is auto-starting that should not be. Check for free space and make sure the system has sufficient RAM. Delete old temp files and defrag the hard drive.

Another thing you could try is to create a new user profile for a different user on that PC, and see how the experience compares when using the new profile. Also, try to run some comparison tests to see if a large file or folder will copy to that PC at about the same rate it does to a different one. If the PC in question is having network issues, you could make sure the NIC driver is current and run the NIC diagnostic app if there is one.

I'd check the server event logs just in case, but if it's only one PC, I doubt the server is involved.

Does Outlook performance seem normal other than when attempting to attach files over the network?

"Simon" <simon@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:%23qNyX9JqJHA.4840@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Hi,

I have a client and one of the PCs can take 10 plus mins to login with the above message (SBS2003 std R1). This user also has issues attaching files from the network to email messages. I copied a few of the files from the server to her desktop and this worked fine and attaching them in outlook was ok as well. I've tried disabling the email scanning part of the AV (Kaspersky) and this didn't help.

Any ideas on what to check ?

Thanks

Simon