

Re: Certificate reset error – Need for mobile device connect

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2009-03/msg00630.html>

- *From:* "John L" <JohnLenz@xxxxxxxxxxx>
 - *Date:* Fri, 6 Mar 2009 14:06:56 -0600
-

Steve,

In SBS the default site wizard does not permit requesting a certificate if one is installed. That is why I am thinking of revoking the current (not applied) GoDaddy certificate and removing the certificate from default and requesting a new one. The turnaround from GoDaddy is very fast.

Will this work.

Plus, How do I export the GoDaddy certificate to use on the mobile Motorola Q9c phone?

Thx

—

John Lenz
JohnLenz@xxxxxxxxxxx

"Steven Banks [SBS MVP]" <steve@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:ubMRS2cnJHA.864@xxxxxxxxxxxxxxxxxxxxxxxx

Hi John,

I didn't see this thread earlier, so only going off of what is below in this reply. Have you installed the GoDaddy cert on the SBS box yet (intermediary and the actual certificate) yet? When you ordered it, did you create the request from your default Website?

To kill off the other certificates, I would go into the certificate mmc and remove them. I'll keep an eye on this thread if you need further help with this.

If you haven't ordered the GoDaddy cert yet, then clear out the other certs first (since they are not working anyways from the sounds of things), and then create the request from the default site. When you come back to install, follow the GoDaddy directions to add the intermediary cert, and then stop with their documentation and head over to the CEICW. There is an option to use a new certificate. It will ask you if it has been ordered and you can then choose the cert file. You'll have to change the file type in the browser to all file types to use the GoDaddy file type, but it will work.

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Steve

Steven Banks [SBS MVP]
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"John L" <JohnLenz@xxxxxxxxxxxx> wrote in message
<news:4E6E9FFF-1F5A-4377-9C59-AD8B14462847@xxxxxxxxxxxxxxxxxxxx>

Miles,

Thanks for all your assistance. I sometimes forget that "when hip deep in alligators, I forgot the objective was to drain the swamp".

What I am trying to accomplish is to have my SBS exchange server synch wireless with a Motorola Q phone (mobile 6.1). It failed because of the phone said certificate error with a self-generated SBS certificate.

If I can get the GoDaddy certificate to take on the SBS, How do I export it to the mobile "Q" for client side verification?

I am on Verizon and someone must be able to do the wireless synch!

Thoughts and prayers appreciated.

John

BTW,

Since I rebuilt the www.longsoho.com certificate so many times with CEICW, How do I know which is which? They all have the same name in the certificate store.

--

John Lenz
JohnLenz@xxxxxxxxxxxx

"Miles Li [MSFT]" <v-mileli@xxxxxxxxxxxxxxxxxxxx> wrote in message
<news:ay0N55mlJHA.1700@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Hello John,

Thanks for the update.

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In the VPN connect log, I found that the client attempt to connect to the SBS server with SSTP. However, please understand that in the SBS 2003

Environment SSTP is not supported. It is first introduced in the SBS 2008.

To correct the issue, I would like to suggest you to rerun the Connection

Manager packet from the SBS 2003 server to recreate the VPN connection. You

can also manually create a VPN connection using PPTP to check how it works.

To create a new VPN connection:

1. Open the Network connections from Control Panel.
2. Click File---->New connection---->Next---->Connect to the network at my workplace---->VPN network connection.
3. Input the VPN server host name: vpn.longsoho.com and finish the wizard.
4. Then try to connect this VPN connection to check how it works.

If a manually created VPN connection fails, I'd like to suggest you to perform the following tests to verify the VPN protocol connectivity.

Test 1:

Please try to VPN the SBS Server from a internal client, configure the VPN gateway points to SBS internal network interface on the testing client.

Will you receive the error message?

Test 2: Ping 1723 port

On the external VPN client, click Start, click Run, type "cmd" (without the quotation marks) and click OK. Type the following command and press ENTER:

telnet <Public IP or FQDN of the SBS server> 1723

Do you get a blank screen with a blinking cursor? If not, the port 1723 is blocked by the VPN client, the router in front of your SBS server, or your ISP.

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Test 3: Test GRE Protocol 47

Could you please double-check if GRE Protocol 47 is enabled on your router?

Based on my experience, there are some similar issues caused by the router.

PPTP Ping allows you to test whether PPTP traffic, consisting of TCP port 1723 traffic for PPTP tunnel maintenance and IP protocol 47 for GRE traffic for PPTP tunneled data, can be successfully sent and received between a client and server computer. PPTP Ping does not verify that a successful PPTP connection can be made (which requires a user authentication process), only that PPTP traffic can be exchanged with a specified destination.

<How to get PPTPSRV.exe and PPTPCLNT.exe?>

Run SUPTOOLS.MSI from support\tools folder in Vista CD-ROM;

Then search your Vista for PPTPSRV.exe and PPTPCLNT.exe.

1) On server, open Routing and Remote Access console, right click the RAS Server, select "All Tasks" -> Stop. (You can start it after the test), copy the Pptpsrv.exe from Vista SP1 client to C:\ on Server. Then run the Pptpsrv.exe from command prompt.
NOTE: You should stop the Routing and Remote Access service on the RRAS (VPN) server so that PPTPSRV can bind to port 1723.

2) Run Pptpclnt.exe [ServerNameorIPAddress] on Vista SP1 client.

3) When prompted by Pptpclnt.exe, type some text to send to Pptpsrv.exe, and then click Enter.
You see the text received at the host running Pptpsrv.exe. You then see five GRE packets sent from Pptpclnt.exe and received at Pptpsrv.exe. Please collect the output for us to perform further research.

Hope it helps. If you have any questions or concerns, please

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do not
hesitate to let me know.

Best regards,
Miles Li

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