

Re: Remote user catch 22

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-12/msg02732.html>

- *From:* Rod <Rod@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 30 Dec 2008 11:36:23 -0800
-

Microsoft Windows [Version 5.2.3790]
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Server IP config (note one network is used the other is disabled)
Windows IP Configuration

Host Name : water
Primary Dns Suffix : Eichelbergers.local
Node Type : Unknown
IP Routing Enabled. : Yes
WINS Proxy Enabled. : Yes
DNS Suffix Search List. : Eichelbergers.local

PPP adapter RAS Server (Dial In) Interface:

Connection-specific DNS Suffix . :
Description : WAN (PPP/SLIP) Interface
Physical Address. : 00-53-45-00-00-00
DHCP Enabled. : No
IP Address. : 192.168.16.84
Subnet Mask : 255.255.255.255
Default Gateway :
NetBIOS over Tcpi. : Disabled

Ethernet adapter Server Local Area Connection:

Connection-specific DNS Suffix . :
Description : HP NC7781 Gigabit Server Adapter
Physical Address. : 00-0E-7F-AC-94-2A
DHCP Enabled. : No
IP Address. : 192.168.16.3
Subnet Mask : 255.255.255.0
Default Gateway : 192.168.16.5
DNS Servers : 192.168.16.3
Primary WINS Server : 192.168.16.3

remote machine ip config
Microsoft Windows XP [Version 5.1.2600]

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C:\Documents and Settings\Administrator.WELL>ipconfig /all

Windows IP Configuration

Host Name : C596S
Primary Dns Suffix : Eichelbergers.local
Node Type : Broadcast
IP Routing Enabled. : No
WINS Proxy Enabled. : No
DNS Suffix Search List. : Eichelbergers.local

Ethernet adapter Local Area Connection:

Connection-specific DNS Suffix . :
Description : Intel(R) PRO/100 VE Network
Connecti
on
Physical Address. : 00-0F-FE-B3-EF-D2
Dhcp Enabled. : Yes
Autoconfiguration Enabled : Yes
IP Address. : 192.168.17.4
Subnet Mask : 255.255.255.0
Default Gateway : 192.168.17.1
DHCP Server : 192.168.17.1
DNS Servers : 68.87.75.194
68.87.64.146
Lease Obtained. : Tuesday, December 30, 2008
9:08:22 A
M
Lease Expires : Wednesday, December 31, 2008
9:08:22
AM

C:\Documents and Settings\Administrator.WELL>

"Lanwench [MVP – Exchange]" wrote:

Rod wrote:

I mean "do anything with" They can't log on to the server they can't connect for mail, they can't get to company folders. The vpn seemed easy enough to establish as far as the routers being connected but beyond that I don't understand what to do next.

Without knowing your setup it's hard to do much with this....you didn't give us much to go on. How about an unedited ipconfig /all from a client on that network, and from your SBS server?

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"Lanwench [MVP – Exchange]" wrote:

Rod wrote:

Argh. Thats another subject. I can get the connection established but I can't gete the remote computers to see the server

What do you mean by "see" ? Check your DNS (IPs and suffix). If you want to browse a la network neighborhood, you'll need a WINS server in each location.

"Lanwench [MVP – Exchange]" wrote:

Rod wrote:

I have a remote office that connects to our server using the software firewall connection. When I add a new user the cannot connect because the client connection is not yet established. If the firewall connecton was established they would

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be able to
connect.
How do I
add them
remotely?

I suggest you connect this
office's network to yours via
VPN or
leased line – and if it's big
enough to warrant it, even
put a
local DC in there. VPN
client software on individual
computers is
not the best option when
you've got a remote office.