

Re: RWW & XP SP3 – What's the Deal?

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- *From:* "Richard K" <rkokoski@xxxxxxxxxxxxxxxx>
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Les gets the "Golden Savior" award!

Doing the Tools/Internet Options/Advanced tab "Reset" did the trick. The other steps suggested probably did the same thing but this ONE step will make sure to do it all. Just fair warning, this "Reset" will kill alot fo existing settings putting it back to "factory" status. Not that big a deal since it at least lets me keep my Favorites.

–Richard K

"Les Connor" <les.connor@xxxxxxxxxxxx> wrote in message <news:eD%23wZJIWJHA.4420@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

In IE > Tools | Internet Options | Advanced tab – click on the "reset" button.

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Les Connor [SBS–MVP]

"Susan Bradley" <sbradcpa@xxxxxxxxxxxx> wrote in message <news:%23%23yUWCiWJHA.5064@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Richard K wrote:

OK, I've got an issue with several XP clients where RWW is now failing (can log in but the dreaded ActiveX error message when trying to connect to the client appears and stops there) and all of this after installation of XP SP3 on the client. I have read many threads on this issue and possible fixes but nothing has worked so far. Here is what I have tried. Is there one definitive place/answers someone can point me to to get this fixed. My understanding is XP SP3 is the

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culprit.

1. In the XP client/IE7 Tools/Security/Internet – I make sure the "enable previously used ActiveX Objects" is Enabled. This has been a trick in the past.

2. I have read to go into Manage Add-ons and make sure the Microsoft Terminal Services ActiveX Control is enabled. My only problem.... there is NO entry for that in the add-ons

3. When the XP client has this problem I don't even get prompted to install the ActiveX.

4. I manually search for the MSRDO ActiveX control file on the local HD I don't even see it.

Is there an good SP3 that should be installed? Is there a manual install of the MSRDO ActiveX I can run on the XP machine to get the add-on in the list? What do I do next?

Thanks!

–Richard K

reregister the dll

see www.fixmyrww.com

If that doesn't work reset IE