

Re: POP3 Connector hiding mail

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-12/msg00424.html>

- *From:* Richard Johansson, Parnasso <RichardJohanssonParnasso@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 4 Dec 2008 06:36:07 -0800
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Hi again!

I have tried to do the setup and to trigger the settings for the server multiple times by now, but every time, it all just comes down to one single Warning message in the log: The message could not be routed due to that the recipient's email domain does not match any local email domains. I have set up the email domain domainname.se (as I am in Sweden). When the user then presented me with the fact that she wanted to have her email address downloaded to the server, I thought that it would be just ok, but no, it wasn't. The adress that I am using in the POP3-connector is like user1@xxxxxxxxxxxxxxx Since the ispaddress.com is not in the server, I do not know how to get past this error message in the POP3 Log. I figure that this could be a reason to why email messages get fully downloaded from the POP3-server at the ISP but not routed to the correct Exchange account.

When trying to use the advice that Merv Porter [SBS-MVP] supplied, I checked the Microsoft help in troubleshooting the POP3 connector. Disabling the SMTP virtual server in the SBS did show me that the messages were downloaded properly, as they were lying in the %PROGRAMFILES%\Microsoft Windows Small Business Server\Networking\POP3\Incoming mail folder. I hence now know that the messages are encountering trouble when they are routed to the server's individual Exchange mailboxes.

Does anyone know of a solution to incorporating the ISP email domain into the SBS configuration, such that the error message from below does not keep appearing?

Event Type: Warning

Event Source: POP3 Connector

Event Category: Delivery

Event ID: 1070

Date: 2008-12-04

Time: 15:24:04

User: N/A

Computer: <Servername>

Description:

An attempt to relay e-mail to recipient <recipient's email address at ISP> was made. The e-mail could not be delivered because the recipient's e-mail

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domain name does not match any local e-mail domains.

For more information, see Help and Support Center at <http://go.microsoft.com/fwlink/events.asp>.

"Merv Porter [SBS-MVP]" wrote:

I'm a little confused by your setup for User1. Your setup appears to be the standard way that POP3 Connector is set up yet you say that User1 needs to retrieve mail "on demand". I'm also not sure what you mean by "a mapped user mailbox".

In any event, check the following locations to see if the mail landed here:

C:\Program Files\Microsoft Windows Small Business
Server\Networking\POP3\Incoming Mail
C:\Program Files\Microsoft Windows Small Business
Server\Networking\POP3\Failed Mail

Also, makes ure that your antivirus software software on the server is not scanning (either realtime or scheduled scan) the Exchange folder:

C:\Program Files\Exchsrvr

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Merv Porter [SBS-MVP]

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"Richard Johansson, Parnasso"

<RichardJohanssonParnasso@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:30DFF83C-368C-4102-9EC9-D1FC123950AC@xxxxxxxxxxxxxxxxxxxx>

Hi!

I am having an issue with a POP3 Connector within an SBS2003 (non R2) setup.

The server is running for two users – user1 and user2. User2 uses POP3 for email retrieval only and then synchronises the emails into the user's Exchange store for backup purposes. This functionality is perfectly well functioning.

As for user1, there is a somewhat different situation. Here, since the SBS POP3 Connector has a minimum retrieval interval of 15 minutes, user1 needs to be able to retrieve emails on demand. Hence, the setup has been made as follows for user1:

POP3 Connector connects to the POP3 account at the ISP and retrieves any emails that are stored there, then deletes them from the POP3-account at the

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ISP. The Message Delivery component of the POP3 Connector then routes the messages to a mapped user mailbox. The user mailbox chosen in the POP3 Connector is identical to the user alias of user1. Nevertheless, the emails retrieved with the POP3 Connector disappears.

When manually executing an email retrieval from the POP3 Connector Properties, logging is set to maximum, and in Application log, the retrieval seems to have exited properly.

After such a finished retrieval, the emails are not left at the ISP, neither do they show up in the specified user's mailbox, nor in the Administrator's mailbox.

Does anyone have any clue about what that is happening here? All updates have been installed on the server.