

Exchange mobile device issue:

Source:

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Hi Ppl,

I'm having an issue with Exchange server and remote logins from mobile devices, well its a persistant issue ive never been able to resolve.

We are running SBS 2003 and largely everything works except emails under certain circumstances:

- 1) Mobile email from devices such as windows mobile based devices, iPhone's and Blackberries does not work
- 2) Email from systems and clients that are not Microsoft does not work (Mac, Linux etc)
- 3) Mail retrieval and forwarding services such as that offered by Blackberry does not work

The process reaches the authentication point and repeatedly asked for a username and password. I know the process is at least reaching the SBS server as in the event logs under security the failure items are all related to the users I have tried to login from remote devices. Using known good usernames and passwords login never completes and the security log states unknown username or bad password.

I am totally stumped on this one, ive read the docs and as far as I can see it should be working!

Everything works using Outlook(30/07 RPC/http) from either XP or Vista however all other platforms (Mac/Linux) and clients fail to connect even though they are using "Exchange server type connections".

I have successfully configured Evolution on fedora to talk to Exchange from the local lan using the same settings by Outlook RPC/HTTP but remotely and without VPN the authentication issue kicks in.

I have all the stipulated ports open:

21
25
443

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444
3389
4125
1723
80

Also GRE protocol 47

Any help would be very much appreciated as I havent a clue where to go from here!

Thanks :-)

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