

## Re: Remote workspace issue

---

*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-10/msg00760.html>

---

- *From:* Susan Bradley <[sbradcpa@xxxxxxxxxxxx](mailto:sbradcpa@xxxxxxxxxxxx)>
  - *Date:* Wed, 08 Oct 2008 13:35:48 -0700
- 

Larry Struckmeyer [SBS-MVP] wrote:

Hi Dirk-Thomas:

Never tried to run RWW/RDP to a super high res monitor, but you might try lowering the res for a test.

Otherwise, are there any errors in the event logs of either the server or the workstation that would give you any more info? You may want to have someone try the connection from inside the LAN, then check the logs immediately. The security logs on the server, in particular, will grow quickly, although I don't think the problem is there.

Other workstations can be reached from RWW and or RDP from inside the LAN without issue? Is this computer in the same OU as the others?

-Larry

"Dirk-Thomas Brown" <[Youhadtoask@xxxxxxxxxxxx](mailto:Youhadtoask@xxxxxxxxxxxx)> wrote in message [news:57F59722-A293-4BAE-ABF4-7547CE20FA41@xxxxxxxxxxxxxxxxxxxx](mailto:news:57F59722-A293-4BAE-ABF4-7547CE20FA41@xxxxxxxxxxxxxxxxxxxx)

We have a CAD workstation with a 22 inch monitor running high resolution. We can not use remote desktop to access the workstation. Is there a limit to screen resolution possibly?

When accessing via the web work place or direct via remote desktop from the SBS 03 server to the workstation it attempts and seconds later returns to the select computer screen in the web remote workplace area or when using the remote desktop client app from server it also return to the app with NO errors.

Any ideas?

TIA  
Dirk-Thomas

Re: Remote workspace issue

24 inch wide screen here. Works fine. I think port 4125 isn't open.