

Re: Can't get Office 2007 GP to "take"

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-10/msg00592.html>

- *From:* "kj [SBS MVP]" <KevinJ.SBS@xxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 7 Oct 2008 13:16:40 -0700
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Jon Fleming wrote:

Fixed it. After banging my head against the wall for days.

I had no settings defined in the Computer Configuration section of the GPO, they were all defined in the User Configuration section. I had the GPO linked to various `_computers_` but not to any `_users_`. So nothing in the GPO applied to a computer, and it wasn't even trying to apply to any users.

When I linked the GPO to a users group in AD, all worked fine.

I feel really stupid. D'oh!

Your banged head will heal but you'll probably never forget the user/computer linkage.

On 7 Oct 2008 13:23:02 -0500, Jon Fleming <jonf@xxxxxxxxxxxxxxxxxxxxxx> wrote:

Small Business Server Standard SP3 fully patched. I have one user using Office 2007 and several using Office 2003. All users are on XP Pro SP3 and fully patched. I have a test machine with Vista and Office 2007, fully patched.

I have imported both Microsoft's Office 2003 and Office 2007 templates into Group Policy Objects under Group Policy Management\Forest: {me}\Domains\{me}. In the Office 2003 GPO in User Configuration \Administrative Templates\Microsoft Office 2003\Shared Paths it's enabled and points to a shared directory on the server. In the Office 2007 GPO in User Configuration (Enabled)\Administrative Templates\Microsoft Office 2007 System\Shared Paths it's enabled and points to the same path on the server.

Re: Can't get Office 2007 GP to "take"

In Group Policy Management\Forest: {me}\Domains\{me}\My Business\Computers I have an SBS Notebooks object. Both the Office 2007 and Office 2003 GPOs are linked to that object.

See <http://i2.photobucket.com/albums/y10/JonF/GroupPolicy.png> and <http://i2.photobucket.com/albums/y10/JonF/GroupPolicyassignment.png> .

In Active Directory Users and Computers\{me}\My Business\Computers\SBS Notebooks I have several computers listed, including the ones with Office 2007

The ones with Office 2003 get the Workgroup Templates setting. The ones with Office 2007 do not. According to <http://support.microsoft.com/kb/924460> the template locations should be in HKCU\Software\Microsoft\Office\12.0\Common\General\UserTemplates and HKCU\Software\Microsoft\Office\12.0\Common\General\SharedTemplates; neither of those keys are present.

The two computers with Office 2007 are getting some GP settings; for example I can't turn on Windows Firewall because I have that disabled somewhere in a GPO.

If I fill in the Workgroup Templates path in Word, then it sees the templates on the server under My Templates and I can create a document based on any of them. The templates directory is a subdirectory of the user's shared directory, and all relevant accounts have appropriate permissions; users read from and write to that particular subdirectory tree all the time.

How do I push the shared templates location to Office 2007?

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/kj