

# RE: SBS Back up Failure

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-08/msg01973.html>

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- *From:* edielane <edielane@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Thu, 21 Aug 2008 10:43:07 -0700
- 

Thank you for your response. The following are all of the critical errors posted on the server reports for the corresponding logs. Last nights back up ran successfully. Not sure how or why or what was different as I did not change anything yesterday while I was waiting to hear suggestions. I attached the log and report from yesterday's backup also.

Since there are a variety of errors reported, I am certain that there are still problems I need to correct. Thank you for your help. I definately want and need to get this straightened out.

edielane

Critical Errors in Application Log LOG07 08/19/08

Source Event ID Last Occurrence Total Occurrences

NTBackup

8019 8/19/2008 10:00 PM 1

End Operation: Warnings or errors were encountered. Consult the backup report for more details.

Source Event ID Last Occurrence Total Occurrences

SmallBusinessServer

5634 8/19/2008 10:00 PM 1

One or more components of Small Business Server Backup failed. For more information, click Backup in Server Management, and view the log files.

Source Event ID Last Occurrence Total Occurrences

VSS

12305 8/19/2008 10:00 PM 1

Volume Shadow Copy Service error: Volume/disk not connected or not found.

Error context:

DeviceIoControl(\\?\Volume{f303114d-8db8-11db-9929-0017a48f9d02} - 00000174,0x0053c020,000395E8,0,000385E0,4096,[0]).

Source Event ID Last Occurrence Total Occurrences

VSS

## RE: SBS Back up Failure

6013 8/19/2008 10:00 PM 1

Sqllib error: OLEDB Error encountered calling ICommandText::Execute. hr = 0x80040e09. SQLSTATE: 42000, Native Error: 229 Error state: 5, Severity: 14  
Source: Microsoft OLE DB Provider for SQL Server Error message: SELECT permission denied on object 'sysaltfiles', database 'master', owner 'dbo'.  
Critical Errors in System Log

Source Event ID Last Occurrence Total Occurrences

TermServDevices

1111 8/19/2008 4:44 PM 36 \*

Driver DocuCom PDF Driver required for printer ScanSoft PDF Create! is unknown. Contact the administrator to install the driver before you log in again.

\* The text shown is for the most recent occurrence of this event. For more information, see the Event log.

Summary for ENTERPRIZE LOG06 08/18/08

Server Specifications

Operating System: Microsoft(R) Windows(R) Server 2003 for Small Business Server Service Pack 2

Processor: Intel(R) Pentium(R) D CPU 2.80GHz, Intel(R) Pentium(R) D CPU 2.80GHz

Frequency: 2.8 GHz, 2.8 GHz

Amount of RAM: 3072 MB

Performance Summary

Backup

Result Last Occurrence

One or more components of Small Business Server Backup failed. For more information, click Backup in Server Management, and view the log files.

8/18/2008 10:00:34 PM

Auto-started Services Not Running

Service Name

IMAPI CD-Burning COM Service

NetMeeting Remote Desktop Sharing

Total auto-started services not running: 2

In normal conditions, these services should be running. For details, it is recommended that you review errors in the Event log related to the service.

Critical Alerts

RE: SBS Back up Failure

## RE: SBS Back up Failure

Issue Last Occurrence Total Occurrences

Windows Small Business Server Backup failed (Event ID: 5634) 8/18/2008  
10:03 PM 1

One or more components of Windows Small Business Server Backup failed.

For more information about this event, see the event logs on the server computer.

You can disable this alert by using the Change Alert Notifications task in the Server Management Monitoring and Reporting taskpad.

Issue Last Occurrence Total Occurrences

Allocated Memory  
8/18/2008 3:54 PM 1

A large amount of memory is committed to applications and processes. Consistently high memory usage can cause performance problems.

To determine which processes and applications are using the most memory, use Task Manager. Monitor the activity of these resources over a few days. If they continue to use a high level of memory and are less critical processes or services, try stopping and then restarting them.

You can disable this alert or change its threshold by using the Change Alert Notifications task in the Server Management Monitoring and Reporting taskpad.

Issue Last Occurrence Total Occurrences

Low Disk Space (HarddiskVolume3)  
8/18/2008 12:54 PM 1

The following disk is low on free disk space. Low levels of free disk space can cause performance problems and prevent users from saving files on the disk.

Drive Letter: HarddiskVolume3  
Free Disk Space: 0.000000. MB  
% Free Disk Space: 0.000000.%

You can disable this alert or change its threshold by using the Change Alert Notifications task in the Server Management Monitoring and Reporting taskpad.

### Critical Errors in Application Log

Source Event ID Last Occurrence Total Occurrences

SmallBusinessServer  
5634 8/18/2008 10:00 PM 1

One or more components of Small Business Server Backup failed. For more information, click Backup in Server Management, and view the log files.

RE: SBS Back up Failure

Summary for ENTERPRIZE LOG05 08/15/08

Backup

Result Last Occurrence

One or more components of Small Business Server Backup failed. For more information, click Backup in Server Management, and view the log files.

8/14/2008 10:00:36 PM

Auto-started Services Not Running

Service Name

IMAPI CD-Burning COM Service

NetMeeting Remote Desktop Sharing

Total auto-started services not running: 2

In normal conditions, these services should be running. For details, it is recommended that you review errors in the Event log related to the service.

Critical Alerts

Issue Last Occurrence Total Occurrences

System Up Time

8/15/2008 3:24 AM 1

The server restarted. If this event was not planned, check the Server Performance Report and Event Logs for information that can help explain the event.

You can disable this alert or change its threshold by using the Change Alert Notifications task in the Server Management Monitoring and Reporting taskpad.

Issue Last Occurrence Total Occurrences

World Wide Web Publishing

8/15/2008 3:02 AM 1

W3SVC service is Stopped.

This service provides Web connectivity and administration through the Internet Information Services snap-in.

For more information about this event, see the event logs on the server computer. You can restart this service by using the View Services task in the Server Management Monitoring and Reporting taskpad.

You can disable this alert by using the Change Alert Notifications task.

Issue Last Occurrence Total Occurrences

Microsoft Exchange Routing Engine

8/15/2008 3:02 AM 1

RE: SBS Back up Failure

RE: SBS Back up Failure

RESvc service is Stopped.

This service provides Exchange routing services using link state information. If this service is stopped, messages are not routed by the Small Business Server computer.

Issue Last Occurrence Total Occurrences  
Microsoft Exchange POP3  
8/15/2008 3:02 AM 1  
POP3Svc service is Stopped.

This service provides Post Office Protocol version 3 (POP3) services to client users. If this service is stopped, clients are unable to connect to the Small Business Server computer by using the POP3 protocol.

For more information about this event, see the event logs on the server computer. You can restart this service by using the View Services task in the Server Management Monitoring and Reporting taskpad.

You can disable this alert by using the Change Alert Notifications task.

Issue Last Occurrence Total Occurrences  
Simple Mail Transfer Protocol (SMTP)  
8/15/2008 3:02 AM 1  
SMTPSVC service is Stopped.

This service transports electronic mail across the network. If this service is stopped, messages are not delivered to the recipients.

For more information about this event, see the event logs on the server computer. You can restart this service by using the View Services task in the Server Management Monitoring and Reporting taskpad.

You can disable this alert by using the Change Alert Notifications task.

Issue Last Occurrence Total Occurrences  
Windows Small Business Server Backup failed (Event ID: 5634) 8/14/2008  
10:06 PM 1  
One or more components of Windows Small Business Server Backup failed.

For more information about this event, see the event logs on the server computer.

You can disable this alert by using the Change Alert Notifications task in the Server Management Monitoring and Reporting taskpad.

Issue Last Occurrence Total Occurrences  
Allocated Memory  
8/14/2008 3:56 PM 1  
A large amount of memory is committed to applications and processes. Consistently high memory usage can cause performance problems.

## RE: SBS Back up Failure

To determine which processes and applications are using the most memory, use Task Manager. Monitor the activity of these resources over a few days. If they continue to use a high level of memory and are less critical processes or services, try stopping and then restarting them.

You can disable this alert or change its threshold by using the Change Alert Notifications task in the Server Management Monitoring and Reporting taskpad.

### Critical Errors in Application Log

Source Event ID Last Occurrence Total Occurrences  
Windows SharePoint Services 2.0 1000 8/15/2008 3:18 AM 1  
#50070: Unable to connect to the database STS\_Config on  
ENTERPRIZE\Sharepoint. Check the database connection information and make  
sure that the database server is running.

Source Event ID Last Occurrence Total Occurrences  
MSSQLSERVER  
4373 8/15/2008 3:06 AM 1  
Small Business Server cannot display a description for this event. For more  
information, see the Event Log.

Source Event ID Last Occurrence Total Occurrences  
NTBackup  
8001 8/14/2008 10:00 PM 2 \*  
End Backup of ' 'Warnings or errors were encountered.'  
Verify:  
Mode:  
Type:  
Consult the backup report for more details.

Source Event ID Last Occurrence Total Occurrences  
NTBackup  
8019 8/14/2008 10:00 PM 1  
End Operation: Warnings or errors were encountered. Consult the backup  
report for more details.

Source Event ID Last Occurrence Total Occurrences  
SmallBusinessServer  
5634 8/14/2008 10:00 PM 1  
One or more components of Small Business Server Backup failed. For more  
information, click Backup in Server Management, and view the log files.

Source Event ID Last Occurrence Total Occurrences  
Perflib  
1008 8/14/2008 9:54 AM 1

RE: SBS Back up Failure

## RE: SBS Back up Failure

The Open Procedure for service "PSched" in DLL "C:\WINDOWS\system32\pschdprf.dll" failed. Performance data for this service will not be available. The Status code returned is the first DWORD in the attached data.

\* The text shown is for the most recent occurrence of this event. For more information, see the Event log.

Critical Errors in System Log

Source Event ID Last Occurrence Total Occurrences

Windows Update Agent

20 8/15/2008 3:07 AM 1

Installation Failure: Windows failed to install the following update with error 0x80070643: Security Update for SQL Server 2000 Service Pack 4 (KB948110).

Source Event ID Last Occurrence Total Occurrences

TermServDevices

1111 8/14/2008 9:54 AM 9 \*

Driver Amyuni Document Converter 2.51 required for printer QuickBooks PDF Converter is unknown. Contact the administrator to install the driver before you log in again.

\* The text shown is for the most recent occurrence of this event. For more information, see the Event log.

Summary for ENTERPRIZE LOG04 08/14/08

Backup

Result Last Occurrence

One or more components of Small Business Server Backup failed. For more information, click Backup in Server Management, and view the log files.

8/14/2008 2:29:27 AM

Auto-started Services Not Running

Service Name

IMAPI CD-Burning COM Service

NetMeeting Remote Desktop Sharing

Total auto-started services not running: 2

In normal conditions, these services should be running. For details, it is recommended that you review errors in the Event log related to the service.

Critical Alerts

Issue Last Occurrence Total Occurrences

RE: SBS Back up Failure

## RE: SBS Back up Failure

Windows Small Business Server Backup failed (Event ID: 5634) 8/14/2008  
2:36 AM 1

One or more components of Windows Small Business Server Backup failed.

For more information about this event, see the event logs on the server  
computer.

You can disable this alert by using the Change Alert Notifications task in  
the Server Management Monitoring and Reporting taskpad.

Issue Last Occurrence Total Occurrences

Allocated Memory

8/13/2008 3:56 PM 1

A large amount of memory is committed to applications and processes.  
Consistently high memory usage can cause performance problems.

To determine which processes and applications are using the most memory, use  
Task Manager. Monitor the activity of these resources over a few days. If  
they continue to use a high level of memory and are less critical processes  
or services, try stopping and then restarting them.

You can disable this alert or change its threshold by using the Change Alert  
Notifications task in the Server Management Monitoring and Reporting taskpad.

### Critical Errors in Application Log

Source Event ID Last Occurrence Total Occurrences

SmallBusinessServer

5634 8/14/2008 2:29 AM 1

One or more components of Small Business Server Backup failed. For more  
information, click Backup in Server Management, and view the log files.

Source Event ID Last Occurrence Total Occurrences

NTBackup

8009 8/14/2008 2:29 AM 1

End Verify of 'E:' 'Failed' Consult the backup report for more detail.

Source Event ID Last Occurrence Total Occurrences

NTBackup

8017 8/14/2008 2:29 AM 1

NTBackup error: 'An inconsistency was encountered in the requested backup  
file.'

Source Event ID Last Occurrence Total Occurrences

VSS

6013 8/13/2008 10:00 PM 1

Sqllib error: OLEDB Error encountered calling ICommandText::Execute. hr =

RE: SBS Back up Failure

## RE: SBS Back up Failure

0x80040e09. SQLSTATE: 42000, Native Error: 229 Error state: 5, Severity: 14  
Source: Microsoft OLE DB Provider for SQL Server Error message: SELECT  
permission denied on object 'sysaltfiles', database 'master', owner 'dbo'.

Critical Errors in System Log

Source Event ID Last Occurrence Total Occurrences

TermServDevices

1111 8/13/2008 6:45 AM 9 \*

Driver HP DeskJet 6980 series required for printer !!Spa!HP DeskJet 6980  
series is unknown. Contact the administrator to install the driver before you  
log in again.

\* The text shown is for the most recent occurrence of this event. For more  
information, see the Event log.

Summary for ENTERPRIZE LOG03 08/13/08

Backup

Result Last Occurrence

Small Business Server Backup completed successfully. No further action is  
required. 8/13/2008 2:10:36 AM

Auto-started Services Not Running

Service Name

IMAPI CD-Burning COM Service

NetMeeting Remote Desktop Sharing

Total auto-started services not running: 2

In normal conditions, these services should be running. For details, it is  
recommended that you review errors in the Event log related to the service.

Critical Alerts

Issue Last Occurrence Total Occurrences

Allocated Memory

8/12/2008 3:56 PM 1

A large amount of memory is committed to applications and processes.  
Consistently high memory usage can cause performance problems.

To determine which processes and applications are using the most memory, use  
Task Manager. Monitor the activity of these resources over a few days. If  
they continue to use a high level of memory and are less critical processes  
or services, try stopping and then restarting them.

You can disable this alert or change its threshold by using the Change Alert  
Notifications task in the Server Management Monitoring and Reporting taskpad.

RE: SBS Back up Failure

## RE: SBS Back up Failure

### Critical Errors in Application Log

Source Event ID Last Occurrence Total Occurrences

MSSQLSERVER

4373 8/13/2008 3:01 AM 1

Small Business Server cannot display a description for this event. For more information, see the Event Log.

Source Event ID Last Occurrence Total Occurrences

VSS

6013 8/12/2008 10:00 PM 1

Sqllib error: OLEDB Error encountered calling ICommandText::Execute. hr = 0x80040e09. SQLSTATE: 42000, Native Error: 229 Error state: 5, Severity: 14  
Source: Microsoft OLE DB Provider for SQL Server Error message: SELECT permission denied on object 'sysaltfiles', database 'master', owner 'dbo'.

Source Event ID Last Occurrence Total Occurrences

Perflib

1008 8/12/2008 10:09 AM 1

The Open Procedure for service "PSched" in DLL

"C:\WINDOWS\system32\pschedprf.dll" failed. Performance data for this service will not be available. The Status code returned is the first DWORD in the attached data.

### Critical Errors in System Log

Source Event ID Last Occurrence Total Occurrences

Windows Update Agent

20 8/13/2008 3:01 AM 1

Installation Failure: Windows failed to install the following update with error 0x80070643: Security Update for SQL Server 2000 Service Pack 4 (KB948110).

Source Event ID Last Occurrence Total Occurrences

Disk

7 8/13/2008 1:27 AM 1

The device, \Device\Harddisk1, has a bad block.

Source Event ID Last Occurrence Total Occurrences

TermServDevices

1111 8/12/2008 10:09 AM 9 \*

Driver HP DeskJet 6980 series required for printer !!Spa!HP DeskJet 6980 series is unknown. Contact the administrator to install the driver before you log in again.

RE: SBS Back up Failure

\* The text shown is for the most recent occurrence of this event. For more information, see the Event log.

Summary for ENTERPRIZE LOG08 08/20/08

Backup

Result Last Occurrence

Small Business Server Backup completed successfully. No further action is required. 8/21/2008 2:29:54 AM

Auto-started Services Not Running

Service Name

IMAPI CD-Burning COM Service

NetMeeting Remote Desktop Sharing

Total auto-started services not running: 2

In normal conditions, these services should be running. For details, it is recommended that you review errors in the Event log related to the service.

Critical Alerts

Issue Last Occurrence Total Occurrences

Allocated Memory

8/20/2008 3:54 PM 1

A large amount of memory is committed to applications and processes.

Consistently high memory usage can cause performance problems.

To determine which processes and applications are using the most memory, use Task Manager. Monitor the activity of these resources over a few days. If they continue to use a high level of memory and are less critical processes or services, try stopping and then restarting them.

You can disable this alert or change its threshold by using the Change Alert Notifications task in the Server Management Monitoring and Reporting taskpad.

Issue Last Occurrence Total Occurrences

Low Disk Space (HarddiskVolume3)

"edielane@xxxxxxx" wrote:

I have been running SBS 2003 for the past year and a half with minimal to no problems. However, for the past 5 days, my backups have been failing. The following are the logs:

8/13/2008 10:00 PM

-----  
Date: 8/13/2008

Time: 10:00 PM

RE: SBS Back up Failure

RE: SBS Back up Failure

User: SYSTEM

---

Backup Runner started.

Launching NTBackup: ntbackup.exe backup "@C:\Program Files\Microsoft Windows Small Business Server\Backup\Small Business Backup Script.bks" /d "SBS Backup created on 8/13/2008 at 10:00 PM" /v:yes /r:no /rs:no /hc:off /m normal /j "Small Business Server Backup Job" /l:s /f "F:\Backup Files\Small Business Server Backup (01).bkf" /UM NTBACKUP LOG FILE: C:\Documents and Settings\SBS Backup User\Local Settings\Application Data\Microsoft\Windows NT\NTBackup\data\backup03.log

=====  
===== <BEGIN NTBACKUP LOG

FILE>=====

Backup Status

Operation: Backup

Active backup destination: File

Media name: "Small Business Server Backup (01).bkf created 8/13/2008 at 10:00 PM"

Volume shadow copy creation: Attempt 1.

Backup (via shadow copy) of "C: System Disk"

Backup set #1 on media #1

Backup description: "SBS Backup created on 8/13/2008 at 10:00 PM"

Media name: "Small Business Server Backup (01).bkf created 8/13/2008 at 10:00 PM"

Backup Type: Normal

Backup started on 8/13/2008 at 10:03 PM.

Backup completed on 8/13/2008 at 10:31 PM.

Directories: 4388

Files: 46046

Bytes: 12,515,318,380

Time: 27 minutes and 58 seconds

Backup (via shadow copy) of "E: Shared"

Backup set #2 on media #1

Backup description: "SBS Backup created on 8/13/2008 at 10:00 PM"

Media name: "Small Business Server Backup (01).bkf created 8/13/2008 at 10:00 PM"

Backup Type: Normal

Backup started on 8/13/2008 at 10:31 PM.

Backup completed on 8/14/2008 at 2:09 AM.

Directories: 3735

Files: 49902

Bytes: 121,307,027,138

Time: 3 hours, 37 minutes, and 40 seconds

Backup of "ENTERPRISE\Microsoft Information Store\First Storage Group"

Backup set #3 on media #1

RE: SBS Back up Failure

Backup description: "SBS Backup created on 8/13/2008 at 10:00 PM"  
Media name: "Small Business Server Backup (01).bkf created 8/13/2008  
at 10:00 PM"

Backup Type: Normal

Backup started on 8/14/2008 at 2:09 AM.  
Backup completed on 8/14/2008 at 2:09 AM.  
Directories: 4  
Files: 5  
Bytes: 53,519,150  
Time: 11 seconds  
Backup (via shadow copy) of "System State"  
Backup set #4 on media #1  
Backup description: "SBS Backup created on 8/13/2008 at 10:00 PM"  
Media name: "Small Business Server Backup (01).bkf created 8/13/2008  
at 10:00 PM"

Backup Type: Copy

Backup started on 8/14/2008 at 2:09 AM.  
Backup completed on 8/14/2008 at 2:11 AM.  
Directories: 257  
Files: 2874  
Bytes: 622,712,403  
Time: 1 minute and 51 seconds

-----  
Verify Status  
Operation: Verify After Backup  
Active backup destination: File  
Active backup destination: F:\Backup Files\Small Business Server  
Backup (01).bkf

Verify of "C:"  
Backup set #1 on media #1  
Backup description: "SBS Backup created on 8/13/2008 at 10:00 PM"  
Verify started on 8/14/2008 at 2:11 AM.  
Verify completed on 8/14/2008 at 2:19 AM.  
Directories: 4388  
Files: 46046  
Different: 0  
Bytes: 12,515,318,380  
Time: 7 minutes and 38 seconds

Verify of "E:"  
Backup set #2 on media #1  
Backup description: "SBS Backup created on 8/13/2008 at 10:00 PM"  
Verify started on 8/14/2008 at 2:19 AM.

RE: SBS Back up Failure

Error: An inconsistency was encountered in the requested backup file.  
Verify completed on 8/14/2008 at 2:29 AM.  
Directories: 5  
Files: 5  
Different: 0  
Bytes: 10,451,671,777  
Time: 10 minutes and 21 seconds

-----  
===== <END NTBACKUP LOG

FILE>=====

NTBackup finished the backup with errors.

For more information about failed backups, see the article on  
troubleshooting your backup at the following Web page:  
<http://go.microsoft.com/fwlink/?LinkId=18414>

Backup ended at Thursday, August 14, 2008 2:29 AM  
Backup Runner finished.

8/14/2008 10:00 PM

-----  
Date: 8/14/2008  
Time: 10:00 PM  
User: SYSTEM  
-----

Backup Runner started.

Launching NTBackup: ntbakup.exe backup "@C:\Program Files\Microsoft  
Windows Small Business Server\Backup\Small Business Backup  
Script.bks" /d "SBS Backup created on 8/14/2008 at 10:00 PM" /v:yes /  
r:no /rs:no /hc:off /m normal /j "Small Business Server Backup Job" /  
l:s /f "F:\Backup Files\Small Business Server Backup (02).bkf" /UM  
NTBACKUP LOG FILE: C:\Documents and Settings\SBS Backup User\Local  
Settings\Application Data\Microsoft\Windows NT\NTBackup\data  
\backup04.log

===== <BEGIN NTBACKUP LOG

FILE>=====

Backup Status

Operation: Backup

Active backup destination: File

Media name: "Small Business Server Backup (02).bkf created 8/14/2008  
at 10:00 PM"

Error: The device reported an error on a request to write data to  
media.

Error reported: Unknown error.

There may be a hardware or media problem.

RE: SBS Back up Failure

Please check the system event log for relevant failures.  
The operation was ended.  
Backup completed on 8/14/2008 at 10:00 PM.  
Directories: 0  
Files: 0  
Bytes: 0  
Time: 1 second

Error: C: is not a valid drive, or you do not have access.

The operation was ended.  
Backup completed on 8/14/2008 at 10:00 PM.  
Directories: 0  
Files: 0  
Bytes: 0  
Time: 1 second

-----

The operation did not successfully complete.

-----

=====<END NTBACKUP LOG  
FILE>=====

NTBackup finished the backup with errors.

For more information about failed backups, see the article on  
troubleshooting your backup at the following Web page:  
<http://go.microsoft.com/fwlink/?LinkId=18414>

Backup ended at Thursday, August 14, 2008 10:00 PM  
Backup Runner finished.

8/15/2008 10:00 PM

-----

Date: 8/15/2008  
Time: 10:00 PM  
User: SYSTEM

-----

Backup Runner started.  
Launching NTBackup: ntbackup.exe backup "@C:\Program Files\Microsoft  
Windows Small Business Server\Backup\Small Business Backup  
Script.bks" /d "SBS Backup created on 8/15/2008 at 10:00 PM" /v:yes /  
r:no /rs:no /hc:off /m normal /j "Small Business Server Backup Job" /  
l:s /f "F:\Backup Files\Small Business Server Backup (01).bkf" /UM  
NTBACKUP LOG FILE: C:\Documents and Settings\SBS Backup User\Local  
Settings\Application Data\Microsoft\Windows NT\NTBackup\data  
\backup05.log

RE: SBS Back up Failure

=====  
===== <BEGIN NTBACKUP LOG

FILE>=====

Backup Status

Operation: Backup

Active backup destination: File

Media name: "Small Business Server Backup (01).bkf created 8/15/2008  
at 10:00 PM"

Volume shadow copy creation: Attempt 1.

Error returned while creating the volume shadow copy:0x80042308.

Error returned while creating the volume shadow copy:80042308

Aborting Backup.

-----  
The operation did not successfully complete.

=====  
===== <END NTBACKUP LOG

FILE>=====

NTBackup finished the backup with errors.

For more information about failed backups, see the article on  
troubleshooting your backup at the following Web page:

<http://go.microsoft.com/fwlink/?LinkId=18414>

Backup ended at Friday, August 15, 2008 10:01 PM

Backup Runner finished.

8/18/2008 10:00 PM

-----  
Date: 8/18/2008

Time: 10:00 PM

User: SYSTEM

-----  
Backup Runner started.

Launching NTBackup: ntbackup.exe backup "@C:\Program Files\Microsoft  
Windows Small Business Server\Backup\Small Business Backup  
Script.bks" /d "SBS Backup created on 8/18/2008 at 10:00 PM" /v:yes /  
r:no /rs:no /hc:off /m normal /j "Small Business Server Backup Job" /  
l:s /f "F:\Backup Files\Small Business Server Backup (02).bkf" /UM  
NTBACKUP LOG FILE: C:\Documents and Settings\SBS Backup User\Local  
Settings\Application Data\Microsoft\Windows NT\NTBackup\data  
\backup06.log

=====  
===== <BEGIN NTBACKUP LOG

FILE>=====

RE: SBS Back up Failure

=====  
-----<END NTBACKUP LOG  
FILE>=====

NTBackup finished the backup with errors.

For more information about failed backups, see the article on  
troubleshooting your backup at the following Web page:

<http://go.microsoft.com/fwlink/?LinkId=18414>

Backup ended at Monday, August 18, 2008 10:00 PM

Backup Runner finished.

8/19/2008 10:00 PM

-----  
Date: 8/19/2008

Time: 10:00 PM

User: SYSTEM  
-----

Backup Runner started.

Launching NTBackup: ntbackup.exe backup "@C:\Program Files\Microsoft  
Windows Small Business Server\Backup\Small Business Backup

Script.bks" /d "SBS Backup created on 8/19/2008 at 10:00 PM" /v:yes /

r:no /rs:no /hc:off /m normal /j "Small Business Server Backup Job" /

l:s /f "E:\backup\Backup Files\Small Business Server Backup (01).bkf" /

UM

NTBACKUP LOG FILE: C:\Documents and Settings\SBS Backup User\Local

Settings\Application Data\Microsoft\Windows NT\NTBackup\data

\backup07.log

=====  
-----<BEGIN NTBACKUP LOG

FILE>=====

Backup Status

Operation: Backup

Active backup destination: File

Media name: "Small Business Server Backup (01).bkf created 8/19/2008  
at 10:00 PM"

Volume shadow copy creation: Attempt 1.

Error returned while creating the volume shadow copy:0x80042308.

Error returned while creating the volume shadow copy:80042308

Aborting Backup.

-----