

## RE: Issue with user profile folders and outlook

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-08/msg01943.html>

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- *From:* Associates <[Associates@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Associates@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 20 Aug 2008 17:08:09 -0700
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Hi Miles Li,

Yep, you're right. Something is not right with the network card for that PC. I used the wireless connection and it seemed to be happy now meaning i did not see any of those errors with ID: 1058. Glad that it's solved.

However, i did not receive any errors with #107 and #1058. I think this is due to the fact that i have set it on the server to not redirect My Documents. So what i have done so far is I have stopped using roaming profiles nor have i set it to redirect My Document. But I'm still keen on getting this roaming thing to work.

One thing i'm curious to know is that in regards to error ID#107 (i think error #1058 exists because of error #107, am i right?), Why is it trying to redirect "My Documents" from user (user.test)'s profile to user (michael)'s profile, for example from  
\\myserver\users\user.test\my documents to \\myserver\users\michael\my documents... cannot create a file when the file already exists

I saw this error when logged in as Michael. Is there any way i can reconfigure the "redirect My Documents" on the server?

However, there is something i need to tell you, Miles and that is i used the customised roaming profile method. So what i did was i created a dummy account which in this case, is called user.test with permission as domain user. Then, once logged in as user.test, i fiddled with the desktop settings, printers, IE and office applications based on what i want. After that, i logged off and logged back in as administrator. I copied the profile to "Default User" under NETLOGON. That's what i did. The purpose of this is that when user logs onto a PC for the first time, it would use this profile as a default profile which has been tuned up to our company's standard settings.

Do you think that error might have anything to do with the customised roaming profile i used?

Thank you in advance

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"Miles Li [MSFT]" wrote:

Hello,

I have received the Event Log and had a look at it.

I noticed that the computer is also receiving Event ID 1054:

Windows cannot obtain the domain controller name for your computer network.  
(The specified domain either does not exist or could not be contacted. ).  
Group Policy processing aborted.

Please note that SID is recorded in all event logs that have the User field instead of a readable account name for the domain user. In a normal environment, the SID should be resolved to the account name. From my experience, I suspect that there is network connectivity issue on the client machine while connecting the domain.

To verify that, please try to log onto the clients with a new account for test,.

1. Create a brand–new account without the setting of roaming profile.
2. Try to log onto the client with that account and check how it works.

If the new user cannot log onto the client, please try to verify the DNS setting on the client that described in the Microsoft knowledge base 298656:

1. Click Start, click Control Panel, click Network and Internet Connections, and then click Network Connections.
2. Right–click Local Area Connection, and then click Properties.
3. Click Internet Protocol (TCP/IP), and then click Properties.
4. Select the Use the following DNS server addresses option button if it is not already selected.
5. Type the correct DNS address in the Preferred DNS server box.
6. Click OK.

298656 Event ID 1054 is logged in the application event log  
<http://support.microsoft.com/default.aspx?scid=kb:EN-US:298656>

If the issue persists, please help to answer the following questions and collect information for further investigation:

Information needed:

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1. Can you PING the domain controller such as server.sbs.local successfully?
2. Does this issue happen on this particular machine?
3. Please help to collect the MPS report on the SBS server and send it to me at Miles Li <<mailto:v-mileli@xxxxxxxxxxxxxx>>.

Microsoft Product Support's Reporting Tools (MPSRPT\_DirSvc.EXE)

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<http://www.microsoft.com/downloads/details.aspx?FamilyID=CEBF3C7C-7CA5-408F-88B7-F9C79B7306C0&displaylang=en>

If you have any questions or concerns, please do not hesitate to let me know.

Best regards,  
Miles Li

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Microsoft Global Technical Support Center

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