

Re: Cannot connect to lan on SBS 2003 after Windows Update this We

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-07/msg01330.html>

- *From:* Enis <jack.gray@xxxxxxxxxxxxxxxx>
 - *Date:* Tue, 15 Jul 2008 19:09:56 -0700 (PDT)
-

On Jul 16, 12:35 am, Bruno <yourdisplayn...@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Thanks....

The case is now solved....

I, removed/uninstalled the updates from the weekend, disabled Remoteaccess, Uninstalled DHCP service, reboot. Installed all the updates again, Reebot, installed DHCP service, VOILA !,, Every thing was up and running again..... I really dont know why this happend :-|.

Bruno

""Robbin Meng [MSFT]"" wrote:

Hello,

Thank you for your post. My name is Robbin Meng, and it is my pleasure to work with you on this issue!

Please allow me to confirm that my understandings are correct. As I understand it, the issue is:

After applying a update on the SBS server, no one of the workstations can connect to the SBS server, they don't get any IP address. The Ipconfig /renew didn't work either.

Re: Cannot connect to lan on SBS 2003 after Windows Update this We

If I have misunderstood your concerns please feel free to let me know.

Before we go further, I would like to ask:

1. Can you Ping the SBS server's IP and computer name from the clients computer?
2. Have you checked the DNS settings on the SBS server and make sure the DNS server is pointing to the SBS itself?

First, to configure your Internet and E-mail settings, please re-run CEICW to do it.

Go through the follow KB and Rerun CEICW again carefully.

How to configure Internet access in Windows Small Business Server 2003
<<http://support.microsoft.com/kb/825763/en-us>>

Detailed steps for your reference:

Detailed steps for your reference:

- a. Open Server Management.
- b. Click To Do List.
- c. Click Connect to the Internet.
- d. Proceed to the "Firewall" page and select "Enable Firewall".
- e. On the "Services Configuration" page, make sure that "E-mail" service has been checked.
- f. On the "Web Services Configuration" page, check the web services that you want to publish.
- g. On the "Web Server Certificate" page, choose "Create a new Web server certificate" and key in your public domain name in the box.
- h. On the "Internet E-mail" page, choose "Enable Internet e-mail".
- i. On the "E-mail Delivery Method" page, choose DNS (Use DNS to route

Re: Cannot connect to lan on SBS 2003 after Windows Update this We

e-mail) or Smart Host (Forward all e-mail to e-mail server at your ISP) to route your email, If you select smart host, you need to input the IP address of your smart host.

- j. You're using POP3 connector, so please enable POP3 Connector.
- k. Key in your e-mail domain name in "Email Domain Name" page.
- l. Input the POP3 connector accounts.
- m. Finish the wizard.

If we cannot resolve the issue after we perform the above steps, please help me collect some information for further investigation:

Information Need

=====

1. If you still get the error, run CEICW to see if there is any related error. If you do not have special concerns, please paste out the ICW log (C:\Program Files\Microsoft Windows Small Business Server\Support\icwlog.txt file) and send it to me for further troubleshooting.

2. Gather MPS network report on SBS:
 - a. Download MPSrepot_network from http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-...15706/MPSRPT_NETWORK.EXE
 - b. Run MPSRPT_NETWORK.exe.
 - c. Try to access OWA from outside, wait until the error occurs.
 - d. The tool will automatically collect the information. This procedure will take 10~15 minutes.
 - e. Open Windows Explorer, navigate to the folder:
%SystemRoot%\MPSReports\Network\Reports\Cab\
f. Send the .cab file directly to me at v-rob...@xxxxxxxxxxxxxx .

Hope this helps. Also, if you have any questions or concerns, please do not hesitate to let me know.

Thank you for your time and cooperation.

Best regards,

Re: Cannot connect to lan on SBS 2003 after Windows Update this We

Robbin Meng(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! –www.microsoft.com/security

=====
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.
=====

This posting is provided "AS IS" with no warranties, and confers no rights.–
Hide quoted text –

Re: Cannot connect to lan on SBS 2003 after Windows Update this We

– Show quoted text –

Most likley to have been related to that new MS DNS security update –
it's breaking a lot of PC;s Internet connections at the moment
including the odd LAn issue too.

.