

Re: Backups HELP!

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-07/msg00611.html>

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Thanks Robin! I will give this a try and post back.

Tim

""Robbin Meng [MSFT]"" wrote:

Hello,

Thank you for your post.

Please allow me to confirm that my understandings are correct. As I understand it, the issue is:

One of your customer has encountered a backup issue on the SBS 2003 Standard server. The NTbackup process didn't work smoothly for almost a month. Error messages about "Access is denied" is received in the backup log file.

If I have misunderstood your concerns please feel free to let me know.

Based on experience, this issue may be possibly lacking of permission on the source folders/files that need to backup. Although Administrator does have full access, I still would like you double check if the sub-folder and all child objects have inheritable permissions from the parent to propagate to this object and all child objects.

Please consider the following steps:

1. To avoid virus affection, first we need to use latest antivirus software to do full scan of SBS, and then disable antivirus software, to test backup. Here is an related article:

Quarantined virus files are skipped and your backup reports a failed status on your Windows Small Business Server 2003-based computer
<http://support.microsoft.com/kb/888035/en-us>

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2. Run disk cleanup tool to clear unnecessary temp files and temporary Internet files.

- a) Click Start->Programs->Accessories->System Tools->Disk Cleanup.
- b) Check all check boxes and click OK.
- c) Click Start -> Run, type "%temp%" (without the quotation marks) and click OK.
- d) Delete all files in the folder.

3. Take ownership of the source backup partition or folders(C:\Windows and other folders you would like to backup) to Domain Administrator user account and allow inheritable permissions from the parent to propagate to this object and all child objects.

How to take ownership of a folder

Note You must be logged on to the computer with an account that has administrative credentials.