

Outlook over internet RPC not working

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-06/msg02450.html>

- *From:* barretech@xxxxxxxxxxx
 - *Date:* Thu, 26 Jun 2008 09:59:24 -0700 (PDT)
-

Hi all. We have two laptops at a jobsite . One can connect with Outlook over the Internet and other one cannot.

Both are joined to the SBS server at the main office, but obviously they are not connected to it at this time. they are at a jobsite trailer.

I have double checked and triple checked all the settings compared to what SBS says in the REMOTE documentation about using RPC Outlook.

One laptop connects fine, the other does not.

I even logged in as a local user on the trouble laptop (instead of the domain user) and it didn't help.

Outlook prompts for the username (domain\username) and password , sits there, then eventually says "Disconnected". Never says 'Connected' unless the laptop is on the LAN with the SBS server.

I know it's not the SBS since I can connect to the troubled mailbox from here on a different computer. Just did it.

And the other laptop in the same trailer on the same DSL connection works fine (with a different account of course).

Where should I go for event log information to help me troubleshoot this, or is there any other info I might need? Thank you for your help!!

.