

Re: CEICW fails on Firewall config

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-06/msg00723.html>

- *From:* "Tom S." <tjs@xxxxxxxxxxxxxx>
 - *Date:* Sun, 8 Jun 2008 14:33:31 -0500
-

Thanks. I ran the BPA earlier and got the following results

1. Critical – Help and Support Service missing

The rest were all yell exclamation mark entries

CEICW not completed Successfully
2007 Daylight Savings time update not applied
POP3 Connector snap-in has not been updated
Windows SBS 2003 and Sharepoint Services running
2007 Daylight Savings time update not applied for Exchange

That's it, except that all my VPN ports in RRAS just disappeared. But I think that is unrelated.

Tom

"Merv Porter [SBS-MVP]" <mwport@xxxxxxxxxxxxxxxxxxxx> wrote in message news:OrvnsFKyIHA.2384@xxxxxxxxxxxxxxxxxxxxxxxx

You might try installing and running a scan with the ISA BPA:

Microsoft Internet Security and Acceleration (ISA) Server Best Practices Analyzer (BPA) Tool
<http://www.microsoft.com/downloads/details.aspx?FamilyId=D22EC2B9-4CD3-4BB6-91EC-0829E5F840>

Same with the SBS BPA (after making sure it's updated):

Microsoft Windows Small Business Server 2003 Best Practices Analyzer
<http://207.46.19.190/downloads/details.aspx?familyid=3874527A-DE19-49BB-800F-352F3B6F2922&displ>

Small Business Server 2003 Best Practices Analyzer Updated
<http://blogs.technet.com/sbs/archive/2008/02/20/small-business-server-2003-best-practices-analyzer-updat>

How to Use the Windows SBS 2003 BPA
<http://blogs.technet.com/sbs/archive/2007/10/22/how-to-use-the-windows-sbs-2003-bpa.aspx>

Re: CEICW fails on Firewall config

Merv Porter [SBS-MVP]

=====
"Tom S." <tjs@xxxxxxxxxxxx> wrote in message
[news:HSo2k.6678\\$mh5.5023@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:HSo2k.6678$mh5.5023@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

I performed the tasks in KB829114 and had no errors, but the problem still exists. The same error shows up in the log file as before. The error on the wizard CIECW states:

"An error occurrec while configuring a component"

As a further explanation, I am trying to run the CIECW wizard to make changes in the firewall configuration for email/Exchange. We had not implemented Exchange and will be doing so very soon. Also when I try to backup ISA 2004 I also get this error:

ISA Server cannot load the property page

The string is not a validLocal Domain Table (LDT) domain name.
The error occurred on object "Internal" of class "Network" in the array scope;

Perhaps this will shed some light on the problem and point to a solution.

Tom

"Terence Liu [MSFT]" <v-terliu@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:mTxBwC7xIHA.3644@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hi Tom,

Thank you for your update.

The KB829114 is suit for SBS 2003 R2. You can perform the steps in the KB.

In fact, there is no critical update about companyweb from SBS 2003 to SBS 2003 R2.

Thanks and have a nice day!

Best regards,

Terence Liu (MSFT)

Re: CEICW fails on Firewall config

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly.

Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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Re: CEICW fails on Firewall config

From: "Tom S." <tjs@xxxxxxxxxxxxxx>
Newsgroups:
microsoft.public.windows.server.sbs
References:
<7Bm1k.3032\$uE5.632@xxxxxxxxxxxxxxxxxxxxxx>

<el2QOmjxIHA.6096@xxxxxxxxxxxxxxxxxxxxxx>
<y%H1k.6407\$mh5.3828@xxxxxxxxxxxxxxxxxxxxxx>
<md3KgiuxIHA.3644@xxxxxxxxxxxxxxxxxxxxxx>

Subject: Re: CEICW fails on Firewall config
Lines: 204
X-Priority: 3
X-MSMail-Priority: Normal
X-Newsreader: Microsoft Outlook Express
6.00.2900.2180
X-RFC2646: Format=Flowed; Original
X-MimeOLE: Produced By Microsoft
MimeOLE V6.00.2900.2180
Message-ID:
<JvR1k.3210\$uE5.1995@xxxxxxxxxxxxxxxxxxxxxx>
NNTP-Posting-Host: 70.131.215.234
X-Complaints-To: abuse@xxxxxxxxxxxxxx
X-Trace: flpi144.ffdc.sbc.com 1212671081
ST000 70.131.215.234 (Thu, 05
Jun

2008 09:04:41 EDT)

NNTP-Posting-Date: Thu, 05 Jun 2008
09:04:41 EDT
Organization: at&t <http://my.att.net/>
X-UserInfo1:

[[PAPDCAO@SUSWHXYZHN_UDAPZXFBL@MAHU^_BAMEH]TCDYG^WHAQFW[M
_JSCFFUA_QXFGVSCYRPILH]TRVKC^LSN@DX_HCAFX__@J\DAJBVMY\ZWZCZL
YSXHG__IJQY_@M[A[[AXQ_XDSTAR]\PG]NVAQUVM

Date: Thu, 5 Jun 2008 08:04:40 -0500
Path:

TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTFEEDS01.phx.gbl!news
0.sul.t-online.de!t-online.de!newshub.sdsu.edu!flpi089.ffdc.sbc.com!prodigy.
net!flpi088.ffdc.sbc.com!prodigy.com!flpi107.ffdc.sbc.com!flpi144.ffdc.sbc.c
om.POSTED!67ba3473!not-for-mail

Xref: TK2MSFTNGHUB02.phx.gbl
microsoft.public.windows.server.sbs:110838
X-Tomcat-NG:

Re: CEICW fails on Firewall config

microsoft.public.windows.server.sbs

Hi Terence,

The values for the registry path and the Companyweb Identifier already match. I have one question before I reinstall Sharepoint, I am running SBS2003 r2 Premium, will the KB article steps be the same? I just want to make sure.

Thanks,
Tom

"Terence Liu [MSFT]"
<v-terliu@xxxxxxxxxxxxxxxxxxxxxx> wrote
in message
news:md3KgiuxIHA.3644@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hello Tom,

Thank you for posting here.
Let's also thank Merv for the input.

According to your description, I understand that you get error when you run CEICW. If I have misunderstood the problem, please don't hesitate to let me know.

Based on my research, this issue mostly refer to companyweb on SBS. I suggest we try the following steps to see if we can resolve this issue:

1. This issue occurs if the Registry path for Sharepoint doesn't match

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the

Companyweb Identifier
value in IIS.

To resolve this issue, change
the following Sharepoint
registry key:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\SmallBusinessServer\Intranet\company

bpath

to match the number listed
for the Companyweb
Identifier in IIS. Rerun

the

CEICW.

2. If the issue persists, I
suggest you reinstall
companyweb on SBS
thru
the following KB:

How to remove and how to
install the Windows Small
Business Server
2003

SharePoint Services 2.0
companyweb Web site

<http://support.microsoft.com/kb/829114>

If we cannot resolve the
issue after we perform the
above steps,
please
help me collect some
information for further
investigation:

1. Please capture
screenshots on the error
messages when you run
CEICW

and

Re: CEICW fails on Firewall config

send the pictures to me at
v-terliu@xxxxxxxxxxxxxx

2. Please send the CEICW
log to my working mailbox:

v-terliu@xxxxxxxxxxxxxx

for further investigation:
The icwlog.txt file in the
"C:\Program Files\Microsoft
Windows Small
Business Server\Support"
folder.

3. Gather IIS Metabase:

1) Download the IIS
Resource Kit tools from the
following page:

[http://www.microsoft.com/downloads/details.aspx?FamilyId=56FC92EE-A71A-4C73-](http://www.microsoft.com/downloads/details.aspx?FamilyId=56FC92EE-A71A-4C73-B628-ADE629C89499&displaylang=en)

[B628-ADE629C89499&displaylang=en](http://www.microsoft.com/downloads/details.aspx?FamilyId=56FC92EE-A71A-4C73-B628-ADE629C89499&displaylang=en)

2) Install it, run MBExplorer
(Metabase Explorer)

3) Right click the "LM"
node and choose "Export to
file".

4) Specify a file name,
specify the password and
finish the export.

5) Send the file and the
password to
v-terliu@xxxxxxxxxxxxxx

4. Gather MPS network
report on SBS:

a. Download
MPSrepot_network from

<http://download.microsoft.com/download/b/b/1/bb139fcb-4aac-4fe5-a579-30b0bd9>

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15706/MPSRPT_NETWORK.EXE

b. Run

MPSRPT_NETWORK.exe.

c. The tool will automatically collect the information. This procedure will take 10~15 minutes.

d. Open Windows Explorer, navigate to the folder:

%SystemRoot%\MPSReports\Network\Reports\Cab\

e. Send the .cab file directly to me at

v-terliu@xxxxxxxxxxxxxx

I hope these steps will give you some help.

Thanks and have a nice day!

Best regards,

Terence Liu (MSFT)

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When opening a new thread
via the web interface, we
recommend you
check
the
"Notify me of replies" box
to receive e-mail
notifications when there
are
any updates in your thread.
When responding to posts
via your
newsreader,
please "Reply to Group" so
that others may learn and
benefit from your
issue.

Microsoft engineers can
only focus on one issue per
thread. Although
we
provide other information
for your reference, we
recommend you post
different incidents in
different threads to keep the
thread clean. In
doing
so, it will ensure your issues
are resolved in a timely
manner.

For urgent issues, you may
want to contact Microsoft
CSS directly.
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Any input or comments in
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=====

Re: CEICW fails on Firewall config

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rights.

From: "Tom
S."
<tjs@xxxxxxxxxxxxxx>
Newsgroups:
microsoft.public.windows.server.sbs
References:
<7Bm1k.3032\$uE5.632@xxxxxxxxxxxxxxxxxxxxxx>

<el2QOmjxIHA.6096@xxxxxxxxxxxxxxxxxxxxxx>

Subject: Re:
CEICW
fails on
Firewall
config
Lines: 39
X-Priority:
3
X-MSMail-Priority:
Normal
X-Newsreader:
Microsoft
Outlook
Express
6.00.2900.2180
X-MimeOLE:
Produced
By
Microsoft
MimeOLE
V6.00.2900.2180
X-RFC2646:
Format=Flowed;
Response
Message-ID:
<y%H1k.6407\$mh5.3828@xxxxxxxxxxxxxxxxxxxxxx>
NNTP-Posting-Host:
70.131.215.234
X-Complaints-To:
abuse@xxxxxxxxxxxxxx
X-Trace:
nlpi067.nbdc.sbc.com
1212632158
ST000

Re: CEICW fails on Firewall config

70.131.215.234
(Wed, 04

Jun

2008 22:15:58 EDT)

NNTP-Posting-Date:

Wed, 04

Jun 2008

22:15:58

EDT

Organization:

at&t

<http://my.att.net/>

X-UserInfo1:

SCSYASVGFZVCR]TXKZJ_T\BUSXB@DTMNHWB_EYLJZ]BGIELLNTC@AWZWDX

_DOBWVWG_LG@VVOIPLIGX\BU_B@\P\PFX\B[APHTWAHDCKJF^NHD[YJAZMC

HSZRWSWKGAY_PC[BQ[BXAS\F\@DMTLFZFUE@\VL

Date: Wed,

4 Jun 2008

21:15:58

-0500

Path:

TK2MSFTNGHUB02.phx.gbl!TK2MSFTNGP01.phx.gbl!TK2MSFTFEEDS02.phx.gbl!msrn

msrtrans!msrn-in!newshub.sdsu.edu!flpi089.ffdc.sbc.com!prodigy.net!flpi088.f

fdc.sbc.com!prodigy.com!flpi107.ffdc.sbc.com!nlpi067.nbdc.sbc.com.POSTED!67b

a3473!not-for-mail

Xref:

TK2MSFTNGHUB02.phx.gbl

microsoft.public.windows.server.sbs:110778

X-Tomcat-NG:

Re: CEICW fails on Firewall config

microsoft.public.windows.server.sbs

Thanks
Merv,

I applied
SP3 and the
problem
remains. I'm
going to
delete all
the
rules
(except the
last default
rule, of
course) and
rerun the
wizard and
see

what

happens.

Tom

"Merv
Porter
[SBS-MVP]"
<mwport@xxxxxxxxxxxxxxxxxxxx>
wrote in
message
news:el2QOmjxIHA.6096@xxxxxxxxxxxxxxxxxxxxxxxx

I
see
some
chatter
about
this
error
with
ISA
2004
SP1
(on
an
ISA
2004
standard

Re: CEICW fails on Firewall config

server,
not
SBS).
Indications
were
that
upgrading
to
SP3
fixed
the
problem.

--
Merv
Porter
[SBS-MVP]

=====
"Tom
S."
<tjs@xxxxxxxxxxxxxx>
wrote
in
message
[news:7Bm1k.3032\\$uE5.632@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:7Bm1k.3032$uE5.632@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

We
are
running
SBS
2003r2
premium
with
ISA2004
all
service
packs
applied..
Everytime
I
run
the
wizard,
it
fails
on
the
firewall

component.

Re: CEICW fails on Firewall config

I
found
the
following
errors
in
the
log
file.

Error
0xc004032a
returned
from
call
to
Setting
local
domain
name().
Error
0xc004032a
returned
from
call
to
CStingrayCommit::DoGeneralConfiguration().
Error
0xc004032a
returned
from
call
to
Doing
general
configuration().
Error
0xc004032a
returned
from
call
to
CStingrayCommit::CommitEx().

Any
suggestions,
or
do
I
have
a

Re: CEICW fails on Firewall config

reinstall
of
ISA
in
my
future?

Thanks,
Tom