

## Re: continuing questions....Share Point 2.0 on SBS2003 SP2

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- *From:* "Costas" <[cpstechgroup@xxxxxxxxx](mailto:cpstechgroup@xxxxxxxxx)>
  - *Date:* Wed, 4 Jun 2008 18:36:51 -0400
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Cary,

For the first problem, ask them to add the URL to the trusted sites zone (in the browser 'Tools | Internet Options | Security tab | Trusted Sites ). That should solve the problem prompting for the ActiveXs.

For the multiple logins, I'm afraid that's the way it is. The first login authorizes you to access RWW. The second login authorizes you to access companyweb which is a different component. There isn't pass through on the credentials from one component to the next. The last logon is because the application ('Microsoft Word') needs to get authorization to access the site. If Word stays open through the session, it won't ask for credentials again. You close it, and you have to re-log in.

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Costas

"Cary W. Shultz" <[cshultz@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:cshultz@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:evQSDboxIHA.1768@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:evQSDboxIHA.1768@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
Good afternoon!

Okay, back on 06/01 I posted a question that Costas was kind enough to answer. I have more questions!

SharePoint 2.0 on SBS2003 SP2...The Sales Force is using this from out on the road and are using Remote Work Workplace to access the "internal company web site". Most things are running very smoothly, but there are a couple of issues.

One of them – and I believe this to be machine specific as I do not get it – is that they are constantly prompted to install ActiveX .dll files. This is annoying to them. And I can agree with that. I do not have the names of the files (sorry...one is something like owaasp.dll....another one is stsupld.dll I believe). This is \*probably\* a machine to machine thing? All of the laptops are running Windows XP SP3 and Office 2003 SBE (SP unknown....I believe SP3 in most/all cases). Like I said, I do not have

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this problem on my laptop and I am running WINXP Pro SP3 with Office 2007 (both fully patched).

Another problem is that they are constantly prompted for credentials. Now, I have done this as normal users and I have done this as 'Administrator'....same results. Proces is as follows:

Open up RWW and enter credentials  
Click on the "internal company website" link

We get prompted for credentials here.....is that supposed to be? It is the 'basic authentication' box that pops up.

In the "Quick Launch" (Left Column) I select one of the serveral Document Libraries.  
I click on "New Document"

We get prompted for credentials...again, happens as 'Administrator' and as 'regular user'

Now, in some cases we have modified the default template (either MS Word or MS Excel). In other cases we have not. Does not matter. Still prompted. This is going to drive them nuts. I think that it would bug me a bit.

I will stop here.

If anyone can offer any assistance I would appreciate it. I am using SharePoint 2.0 on SBS2003 for the first time so I do not know if these things are supposed to happen or not. I am thinking not!

Thanks,

Cary