

Re: MobileSync and SBS2003 not working

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-05/msg02394.html>

- *From:* "Steven Banks [SBS-MVP]" <steve@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 17 May 2008 15:59:20 -0700
-

Glad you found a fix Tom. I have had no issues with the server side when using the following directions posted by Microsoft: Deploying Windows Mobile 5.0 with Windows Small Business Server 2003 – <http://www.microsoft.com/technet/prodtechnol/sbs/2003/deploy/winm5.msp>

Did you follow that document and still end up where you did having to create a new virtual directory for Exchange?

Also, public certs from GoDaddy or Dotster (I use Dotster for our own company and our client sites and like the 2 yr package they offer) make your life easier on the setup too as Lanwench mentions in her post on this thread too.

Steve

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"Tom Friend" <TomFriend@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:80964119-4AB8-4313-AA8E-B2D135803C55@xxxxxxxxxxxxxxxxxxxx>

When connected to Exchange through a partnered machine, it is subject to the ISA proxy client. I set the Tilt to use the correct proxy settings on the "Work Network", and now I get the same x85010014 error.

"Cris Hanna [SBS-MVP]" wrote:

Do you have some proxy configuration on your WM device?
You shouldn't really need it.

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Cris Hanna [SBS-MVP]

Microsoft MVPs
Independent Experts (MVPs do not work for MS)

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Real World Answers

Please do not contact me directly regarding issues

"Tom Friend" <TomFriend@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:586A8032-3AA1-410E-AC95-719A19FA1B28@xxxxxxxxxxxxxxxxxxxx Also, syncing when connected to a partnered machine gives "The proxy server you have specified is incompatible with your device. Specify the correct proxy server in your connection configuration. Support Code:85010008"

"Tom Friend" wrote:

- > Yes, I set up AS on the device with WMDC, found problems with my self-signed
- > certs
- > and then installed the certs on the mobile, and now I get the problems
- > mentioned previous.
- >
- > Exported certs on PC, copied to Tilt, then clicked on them from the Tilt.
- >
- > On the WM device, syncing does nothing, and the "Support code" is 0x8010014
- >
- >
- > "Cris Hanna [SBS-MVP]" wrote:
- >
- >> Have you gone through activesync on the phone and configured it?
- >> What happens then when you click "sync"
- >>
- >> You say installed the self signed cert on the phone. Can you be more detailed about how you got the cert on the phone and then how you installed it?
- >>
- >> -- >> Cris Hanna [SBS-MVP]
- >> -----
- >> MVPs Do Not Work For Microsoft
- >>

-
- >> Please do not contact me directly. Please post only in the newsgroup so all can benefit
 - >>
 - >>
 - >> "Tom Friend" <TomFriend@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:0BDCB0D9-AFA0-4C92-B5FE-AAE1FA984522@xxxxxxxxxxxxxxxxxxxx
 - >> I could really use some help here, as I have little hair left from this
 - >> experience...
 - >>
 - >> I have SBS2003 Premium running in my home with internal and external

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web

>> sites, Exchange, ISA 2004, all the good stuff. All updates are applied, and

>> it has been running rather well.

>>

>> Now I have a new AT&T Tilt and I want to push my email & schedule to it.

>> Well, I can't get it to work. I have applied many fixes, reinstalled the OWA

>> components, set the SSL timeout, run CEICW a number of times, reset the OMA

>> folder to use ASP 1.1... all to no avail. It still behaves the same way.

>> Self-signed certs are installed on the WM device.

>>

>> The log file on the Tilt starts with the OPTIONS request, and the server

>> comes back just fine with a list of acceptable commands. Next the Tilt sends

>> a POST with Cmd=FolderSync. Then the server comes back with a 500 error.

>>

>> I get a matching 3005 event in the server's application log, with the 500

>> error. It points me to a support web site telling me to reinstall the Exchange

>> web folders. Did it and nothing got any better