

## Re: MobileSync and SBS2003 not working

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-05/msg02231.html>

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- *From:* Tom Friend <[TomFriend@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:TomFriend@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Thu, 15 May 2008 19:37:02 -0700
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Yes, I set up AS on the device with WMDC, found problems with my self-signed certs and then installed the certs on the mobile, and now I get the problems mentioned previous.

Exported certs on PC, copied to Tilt, then clicked on them from the Tilt.

On the WM device, syncing does nothing, and the "Support code" is 0x8010014

"Cris Hanna [SBS-MVP]" wrote:

Have you gone through activesync on the phone and configured it?  
What happens then when you click "sync"

You say installed the self signed cert on the phone. Can you be more detailed about how you got the cert on the phone and then how you installed it?

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Cris Hanna [SBS-MVP]

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MVPs Do Not Work For Microsoft  
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Please do not contact me directly. Please post only in the newsgroup so all can benefit

"Tom Friend" <[TomFriend@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:TomFriend@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:0BDCB0D9-AFA0-4C92-B5FE-AAE1FA984522@xxxxxxxxxxxxxxxxxxxx](mailto:news:0BDCB0D9-AFA0-4C92-B5FE-AAE1FA984522@xxxxxxxxxxxxxxxxxxxx)  
I could really use some help here, as I have little hair left from this experience...

I have SBS2003 Premium running in my home with internal and external web sites, Exchange, ISA 2004, all the good stuff. All updates are applied, and it has been running rather well.

Now I have a new AT&T Tilt and I want to push my email & schedule to it. Well, I can't get it to work. I have applied many fixes, reinstalled the OWA

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components, set the SSL timeout, run CEICW a number of times, reset the OMA folder to use ASP 1.1... all to no avail. It still behaves the same way. Self-signed certs are installed on the WM device.

The log file on the Tilt starts with the OPTIONS request, and the server comes back just fine with a list of acceptable commands. Next the Tilt sends a POST with Cmd=FolderSync. Then the server comes back with a 500 error.

I get a matching 3005 event in the server's application log, with the 500 error. It points me to a support web site telling me to reinstall the Exchange web folders. Did it and nothing got any better