

Re: Roaming profiles – and disappearing desktop icons

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- *From:* Rene Brehmer <rene@xxxxxxxxxxxxxxxx>
 - *Date:* Thu, 15 May 2008 14:40:34 -0600
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On Thu, 15 May 2008 14:33:53 -0600, Rene Brehmer wrote:

Our roaming profiles have been working great for the most part. Except for a couple computers but they have other problems I'm having a hard time fixing.

But a new issue started occurring a couple weeks ago, and at first it was just two machines that had it happen ... but within this past week it's started to happen on several machines.

Problem: All of a sudden, no warning, all desktop icons will disappear, except for those in the local All Users profile. Everything still works, wallpaper is retained, all network drives and folders are still fully accessible.

While investigating the issue on the one machine, I all of a sudden had a bubble pop up in the system tray saying connection to the server was lost, and in the same instant the icons disappeared. A few seconds later it said connection had been re-established, but the icons didn't come back. So far, only way to restore the icons have been for people to restart the computer.

I get no error messages in neither the local event log, or on the server. Or any other message to indicate a problem. I checked rsop.msc and all folder redirections are set properly. My Documents have 2 redirections, one being from the SBSUser default profile, and the other from the specific roaming user GPO I made...

Not sure how many months it's been since I put in the roaming profiles, but the user count is the same, nothing's been changed in the system... yet it still happens. It happens on machines that have AVG firewall installed, and the ones where it's not installed, so it can't be an issue with that.

Forgot to mention: This is on SBS 2003 and Windows XP Pro SP2. Local AD/DNS setup, DHCP on server, Internet access managed by D-link router.

Though I like the concept of the roaming profiles, and what it does for me

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(like telling people to just use a different computer when one breaks), I have the feeling that our system cannot handle it. Or that I have far too many other issues to fix before it can work flawlessly.

Some of the computers are so slow I wouldn't even run XP on them if it wasn't that the alternative is Windows 98 (license reasons).

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