

Re: Cannot connect to RWW from home PC

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-03/msg02161.html>

- *From:* "Marina Roos [SBS-MVP]" <marina@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 18 Mar 2008 19:14:47 +0100
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Hi John,

It doesn't have port 443 open, so it can't even listen and get you to that page on your server. Have you run CEICW and enabled the firewall, including the services like RWW that you would like to use? In the router you will have to forward port 443 and 4125 (needed for RWW) to your SBS.

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Regards,

Marina Roos

Microsoft SBS-MVP

One of the Magical M&M's

www.smallbizserver.net

Take part in SBS forum: <http://www.smallbizserver.net/Default.aspx?tabid=53>

"John Morton" <johnm@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:uBc3JgRiHA.3940@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hi again

Well maybe I'm missing something here but I tried as suggested using <https://mail.jcm-group.com/remote> and still nada!

Getting this below. I can ping jcm-group.com – which has a fixed IP but cannot get this to work – such a brilliant facility as well

Any further advise ould be greatly appreciated.

John

message as below:–

The page cannot be displayed

There is a problem with the page you are trying to reach and it cannot be displayed.

Please try the following:

- a.. Click the Refresh button, or try again later.
- b.. Open the Web site home page, and then look for links to the

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information you want.

c.. If you believe you should be able to view this directory or page, please contact the Web site administrator by using the e-mail address or phone number listed on the Web site home page.

10060 – Connection timeout
Internet Security and Acceleration Server

Technical Information (for support personnel)

a.. Background:

The gateway could not receive a timely response from the Web site you are trying to access. This might indicate that the network is congested, or that the Web site is experiencing technical difficulties.

b.. ISA Server: jcmsbs1.JCMGroup.local
Via:

Time: 3/18/2008 4:44:27 PM GMT

"Larry Struckmeyer" <lstruckmeyer(at)mis-wizards(dot)com> wrote in message news:uGqfqx0hIHA.1184@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Hi John:

When you run the CEICW you put in the address of your RWW page. This address must be either your public IP address, or an URL address for which there is a public DNS record.

If you are receiving mail at your exchange server you have such a record already. Normally this would be something like "mail.yourdomain.com", which would point to your public IP address, so in the CEICW you put "mail.yourdomain.com". It does not have to be that, and you can add public DNS records that point to "fuzzy_slippers.yourdomain.com" if you wish.

The last step is to forward the ports required, 443, 444, 4125 from whatever router/firewall device sits at that ip address to the ip address of the listening nic ip in your SBS.

Then from outside the LAN you point your browser to "mail.yourdomain.com/remote" to hit the RWW page, where you can select which service to use.

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Larry

"johnm" <jmorton@xxxxxxxxxxxx> wrote in message news:undetR0hIHA.1944@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Re: Cannot connect to RWW from home PC

Hi

I cannot logon to RWW from my home PC no matter what I try

I am using our FQDN : although beginning to wonder if this is set up correctly – as surely should include something with .com maybe?

https://jcmsbs***.jcgroup.local/remote I get this page in IE and error message from Firefox :-

Internet Explorer cannot display the webpage

Most likely causes:

- a.. You are not connected to the Internet.
- b.. The website is encountering problems.
- c.. There might be a typing error in the address.

What you can try:

Diagnose Connection Problems

More information

This problem can be caused by a variety of issues, including:

- a.. Internet connectivity has been lost.
- b.. The website is temporarily unavailable.
- c.. The Domain Name Server (DNS) is not reachable.
- d.. The Domain Name Server (DNS) does not have a listing for the website's domain.
- e.. If this is an HTTPS (secure) address, click Tools, click Internet Options, click Advanced, and check to be sure the SSL and TLS protocols are enabled under the security section.

For offline users

You can still view subscribed feeds and some recently viewed webpages.

To view subscribed feeds

- 1.. Click the Favorites Center button , click Feeds, and then click the feed you want to view.

To view recently visited webpages (might not work on all pages)

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- 1.. Click Tools , and then click Work Offline.
- 2.. Click the Favorites Center button , click History, and then click the page you want to view.

This address works from my workstation within the sbs2003 network but not from outside. Can someone please advise?
Many thanks, John