

Re: New Users (accounts) can't see/get to My Docs or Email

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-02/msg04156.html>

- *From:* Mike_in_Nebraska <MikeinNebraska@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 28 Feb 2008 09:41:03 -0800
-

I think that is working. I can now see all my email from BEFORE this all happened. I've gotten a few new emails since I created the new local profile, but nothing from the 'down-time' [evening of 12 Feb through 27 Feb]. Gues I'm naive to think all that email would be held somewhere until we were back up. Musy ahve reached their time-limit and started isuing NDR's.

Mike

"Jim Behning SBS MVP" wrote:

On Thu, 28 Feb 2008 08:23:52 -0800 (PST), Mike_in_Nebraska <mike_webb@xxxxxxxxxxxxxxxxxxxx> wrote:

On Feb 28, 10:04 am, Jim Behning SBS MVP <jimbehn...@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

On Thu, 28 Feb 2008 07:43:49 -0800 (PST), Mike_in_Nebraska

<mike_w...@xxxxxxxxxxxxxxxxxxxx> wrote:

On Feb 27, 3:26 pm, Mike_in_Nebraska <mike_w...@xxxxxxxxxxxxxxxxxxxx> wrote:

More Add'l Info:

Had a hunch and tried to acces his email via OWA on

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the server. I was able to see/view all the "missing" email in his archive folders (which are now sub-folders of his Inbox).

And ... when getting into OWA (<https://<servername>/exchange>), the certificate was listed as 'not to be trusted'. Had to click to go forward and the URL was then shaded red.

For the latter issue, is the best fix to revoke the certificate and re-do it via CEICW?

Mike

The problem persists this morning. Can get to email via OWA but not Outlook 2003 client. Wrong permissions? Something else?

If it works in OWA then it is Outlook.

Make sure there are no saved passwords on the workstation.

Try to make a new profile to see if it underlines the username and server name.

All SBS issued certificates are going to toss a warning. All certificates issued by SBS are going to give a warning. You can run the CEICW a thousand times and every certificate is going to issue a

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warning. Buy a certificate for \$10–100 a year and use that
and you
might not get the warning. That is another adventure you do
not need
to go
down.<http://msmvps.com/blogs/spywaresucks/archive/2006/01/31/82198.aspx>–
Hide quoted text –

– Show quoted text –

Good info, and thanks.

Looks like it's all of us on the Outlook problem. I don't think any
of us have saved–passwords. I know I don't, and I have that problem.
My Outlook can't connect to the server. But OWA works fine.

Is there a recommended way to delete the Exchange user from the
client? I added a dummy POP acct to mine and tried to delete the
exchange profile and it stopped to tell me I needed to back it up
first in a data store so I wouldn't lose anything. Surprised me as I
thought all my exchange stuff was on the server.

Mike

Control Panel/Email/ click on show profiles. Make a new profile. Enter
Exchange info. Do not use cached for this experiment. Make sure it
prompts for a profile. Check that profile before you open it to make
sure it delivers to mailbox user name not a personal folder. If it
delivers to a personal folder it will suck all the email off the
server into a pst file. Log in to new profile.