

RE: ...currently no logon servers available...

## RE: ...currently no logon servers available...

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-02/msg03692.html>

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- *From:* SteRo <SteRo@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Tue, 26 Feb 2008 02:05:02 -0800
- 

oHi Terence,

Thanks for your quick reply! I will try and find someone with a Vista Business or XP Pro laptop and do a test from my home, to see if this indeed solves the problem.

Your suggestion however does not quite explain the context of the problem, because I always try to access the same folder on the file server (\\fileserver\main\) and sometimes it works, and other times it doesn't. I checked the settings and this folder is not shared for 'everyone' (nor is any other folder, for that matter). But anyways, I'll do the check and if that doesn't work, I'll get back to you. ;-)

Thanks again!

"Terence Liu [MSFT]" wrote:

Dear Stephan,

Thank you for your update.

I'm not sure why the Vista Home client could access the file server sometime. One possible reason is that: some shared folder on the file server allow Everyone to access. If you add Everyone to the Sharing permission and Security permission of the shared folder properties, the folder will be allow anonymous access. Then, the Vista Home could access the folder without problem.

However, allow anonymous access is not safe for your file server. So, I strangely suggest you replace the Vista Home with Vista Business or XP Pro. Then, you can access the shared folder from client with domain user account.

Hope that help.

Thanks and have a nice day!

Best regards,

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Terence Liu(MSFT)

Microsoft CSS Online Newsgroup Support

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=====  
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| Thread-Topic: ...currently no logon servers available...  
| thread-index: Ach3tyGW2yGUwjZgS4+CD60J/eQd8w==  
| X-WBNR-Posting-Host: 207.46.19.168  
| From: =?Utf-8?B?U3RIUm8=? <SteRo@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
| References: <1DC946F7-56D9-4C30-8F6F-6E09E990ED58@xxxxxxxxxxxxxxxx>  
<jzXbkwFdIHA.6844@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
| Subject: RE: ...currently no logon servers available...  
| Date: Mon, 25 Feb 2008 06:03:00 -0800  
| Lines: 145  
| Message-ID: <BA40FCE5-2AA6-4276-BD95-ED212C219E52@xxxxxxxxxxxx>  
| MIME-Version: 1.0  
| Content-Type: text/plain;  
| charset="Utf-8"  
| Content-Transfer-Encoding: 7bit  
| X-Newsreader: Microsoft CDO for Windows 2000  
| Content-Class: urn:content-classes:message  
| Importance: normal

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| Priority: normal  
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2992  
| Newsgroups: microsoft.public.windows.server.sbs  
| Path: TK2MSFTNGHUB02.phx.gbl  
| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:94442  
| NNTP-Posting-Host: tk2msftibfm01.phx.gbl 10.40.244.149  
| X-Tomcat-NG: microsoft.public.windows.server.sbs

| Dear Terence,

| Thank you for your answers. You understood the situation correctly.

| I have now removed the other IP address from the fileserver and rebooted it.

| It worked today, while still on Windows Vista Home, but as I said it DID work

| sometimes before. And it ALWAYS works when I log in over VPN on my office network (same network as the SBS and file server are in).

| So I'm not sure is Vista Home is to 'blame', it seems illogical that it would work sometimes, under the same circumstances.... And would the error

| message on the fileserver "there are currently no logon servers available"

| appear when you try to logon without a proper domain?

| What do you think?

| Cheers,

| Stephan Roijers

| "Terence Liu [MSFT]" wrote:

| > Hello Customer,

| >

| > Thank you for posting here.

| >

| > According to your description, I understand that you unable to access file

| > server from Vista home laptop when dial-in thru VPN. If I have

| > misunderstood the problem, please don't hesitate to let me know.

| >

| > Based on my research, when you access the file server, you need to provide

| > the SBS domain user account as authentication. The Vista home unable to

| > join SBS domain, it is not SBS client, so the access will fail.

| >

| > Therefore, I suggest you use XP pro or Vista business as client, and join

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|> the client to SBS domain thru connectcomputer wizard. Then, try to access  
|> the file server.  
|>  
|> I agree with you, the file server's primary DNS should point to SBS.  
Please  
|> delete the external DNS server from file server. If the file server wants  
|> to resolve external domain name, the file server will set DNS request to  
|> SBS, then SBS will forward the request to external.  
|>  
|> I hope these steps will give you some help.  
|>  
|> Thanks and have a nice day!  
|>  
|> Best regards,  
|>  
|> Terence Liu(MSFT)  
|>  
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|>  
|> Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)  
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|> | thread-index: AchzFEES8RQyXUBqTtelh1EVm52Y9Q==  
|> | X-WBNR-Posting-Host: 207.46.19.168  
|> | From: =?Utf-8?B?U3RIUm8=? <SteRo@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
|> | Subject: ...currently no logon servers available...  
|> | Date: Tue, 19 Feb 2008 08:27:01 -0800  
|> | Lines: 25  
|> | Message-ID: <1DC946F7-56D9-4C30-8F6F-6E09E990ED58@xxxxxxxxxxxx>  
|> | MIME-Version: 1.0  
|> | Content-Type: text/plain;  
|> | charset="Utf-8"  
|> | Content-Transfer-Encoding: 7bit  
|> | X-Newsreader: Microsoft CDO for Windows 2000  
|> | Content-Class: urn:content-classes:message  
|> | Importance: normal  
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|> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2992  
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|> | Path: TK2MSFTNGHUB02.phx.gbl  
|> | Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:93284  
|> | NNTP-Posting-Host: tk2msftibfm01.phx.gbl 10.40.244.149  
|> | X-Tomcat-NG: microsoft.public.windows.server.sbs  
|> |  
|> | I have a small network based on a SBS 2003 server. In this network, I  
|> have a  
|> | Windows Server 2003 machine that acts as a file server. Access to  
this  
|> file  
|> | server is arranged through the SBS machine.  
|> |  
|> | I have a new Vista Home laptop that connects to this network through  
VPN.  
|> At  
|> | the office (so on the same LAN infrastructure as the SBS and file  
server)  
|> | there is no problem accessing the file server via VPN. At home  
(through a  
|> DSL  
|> | connection) the logon seems flaky. Sometimes I get access without  
|> problems,  
|> | sometimes I get no access to the file server at all (but VPN is up  
and I  
|> am

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|> | able to connect to Exchange on the SBS machine).  
|> |  
|> | When I check the event log on the file server around the times that  
|> | access  
|> | fails, I see the message "There are currently no logon servers  
available  
|> | to  
|> | service your logon request". But both servers are in the same rack,  
there  
|> | has  
|> | been no loss of connection for the SBS, and it almost seems as if  
this  
|> | situation is triggered SOMETIMES by me logging in from outside the  
local  
|> | network.  
|> |  
|> | Now it would make more sense if it NEVER worked, but the fact that  
it's  
|> | flaky puzzles me. The only thing I see that might be related is that  
the  
|> | file  
|> | server has an external DNS server as primary DNS and the SBS machine  
as  
|> | secondary. I suppose the external machine should be removed and SBS  
|> | should be  
|> | primary? But could that be the (only) cause?  
|> |  
|> | Any pointers are more than welcome!!  
|> |  
|> |  
|> |  
|> |  
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