

# Re: Backup job fails to complete and SQLServer hangs

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-02/msg00869.html>

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- *From:* "Claus" <cjobs@xxxxxxxxxxxxxx>
  - *Date:* Wed, 6 Feb 2008 21:53:44 -0500
- 

Are you sure you excluded all of them? Did you check under the SQL program files on the C drive?

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Claus

"countryboy75" <countryboy75@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:99F23DC6-41ED-47A5-B1A2-722DF4A75DAC@xxxxxxxxxxxxxxxxxxxx>

Hi Claus

I already do exclude the SQL data files. This is the Backup job that runs:

C:\

D:\

D:\MSSQL\ /Exclude

JET OFFICESERVER\Microsoft Information Store\First Storage Group\

Cheers

"Claus" wrote:

I always discourage people to even try running backups that include active SQL DBs. Exclude those folders from your general backup and run the SQL backups from within the SQL Enterprise Manager or Studio (depending on your version). You will be much happier and the backups will be actually useable for restores.

The build in SBS backup is great and very reliable but it has its limitations.

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Claus

"countryboy75" <countryboy75@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in

Re: Backup job fails to complete and SQLServer hangs

message

news:18800014-2464-49BF-8BA5-12948BD5E14B@xxxxxxxxxxxxxxxxxxxx

Hi

I have a Widnows SBS 2003 server running SQL. Every night I run two backups – the first backups up everything but the SystemsState, the second backs up the SystemState alone.

Every second night or so the first NTBackup fails to finish (the process is still running in the morning), the second backup attempts to start but fails with the following log:

```
Volume shadow copy creation: Attempt 1.  
Timeout before function completed  
Error returned while creating the volume shadow  
copy:0xffffffff.  
Error returned while creating the volume shadow  
copy:ffffffff  
Aborting Backup.
```

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The operation did not successfully complete.

The problem is that SqlServer stops responding at some stage during or before the backup and can only be rectified by rebooting the server.

The SqlServer error log has the following lines at the end:

```
2008-02-07 00:30:23.43 spid53 Database master: IO is  
frozen for  
snapshot  
2008-02-07 00:30:23.52 spid54 Database model: IO is  
frozen for  
snapshot  
2008-02-07 00:30:23.61 spid55 Database msdb: IO is  
frozen for  
snapshot  
2008-02-07 00:30:23.69 spid56 Database pubs: IO is frozen
```

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for  
snapshot  
2008-02-07 00:30:23.79 spid59 Database Northwind: IO is  
frozen for  
snapshot  
2008-02-07 00:30:23.88 spid58 Database WRAP\_Temp: IO  
is frozen for  
snapshot  
2008-02-07 00:30:23.96 spid61 Database wrap\_devel: IO is  
frozen for  
snapshot  
2008-02-07 00:30:24.04 spid57 Database ClientTracker: IO  
is frozen  
for  
snapshot  
2008-02-07 00:30:24.21 spid60 Database wrap: IO is frozen  
for  
snapshot  
2008-02-07 00:30:24.38 spid62 Database Archive: IO is  
frozen for  
snapshot  
2008-02-07 08:11:15.50 server SQL Server terminating  
because of  
system  
shutdown.  
2008-02-07 08:11:15.50 server LogEvent: Failed to report  
the current  
event. Operating system error = 31(A device attached to the  
system is  
not  
functioning.).

The stuff at 08:11 am is me rebooting the server. So to me it  
seems  
that  
the  
backup job is locking the files but then not releasing them?  
Does that  
sounds  
right?

Any help would be great.