

Re: Vista dropping connection

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-02/msg00297.html>

- *From:* Jon-Alfred Smith <jonsmi@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 03 Feb 2008 15:24:51 +0100
-

On Sat, 2 Feb 2008 15:09:14 -0800, "Henri Fournier" <[hfournier@xxxxxxxxxxxxxxxxxxxx](mailto:hfourmier@xxxxxxxxxxxxxxxxxxxx)> wrote:

I have a client with two new Dell notebooks (Vostro 1500 & 1700) with Vista Business and Office 2007 Basic. I configured the machines locally at their head office, setup users, etc and had everything working fine. The machines were then shipped to a remote office which is connected via a Linksys RV042 VPN Router, which is configured with a VPN Tunnel to the Head Office SBS 2003/ISA 2004 server.

There's an existing XP Pro SP2 machine at the remote site and it can connect to H.O. without issue, so I know the router and tunnel are fine. However, neither of the Vista machines will connect properly.

Both machines are getting an IP from the router (IPCONFIG looks fine) and the DHCP status on the router shows the machines as well, so that's not an issue. But Outlook will not connect to Exchange and the ISA Firewall Client shows as disconnected (red X). I've had the user repair the connection, after which the ISA Firewall Client shows as connected, but within one minute it disconnects again. I've had the user right-click the ISA Firewall Client and choose Configure then "Test" the server and it does find the server. However, again, within a minute it disconnects.

Are you using this Firewall Client for ISA Server? This version is supported for installation on client computers that are running Windows Vista.

<http://www.microsoft.com/downloads/details.aspx?FamilyId=05C2C932-B15A-4990-B525-66380743DA89&display=details>

jas

.