

# RE: Remote Workplace and companyweb problems

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-01/msg03999.html>

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- *From:* [v-terliu@xxxxxxxxxxxxxxxxxxxxxx](mailto:v-terliu@xxxxxxxxxxxxxxxxxxxxxx) (Terence Liu [MSFT])
  - *Date:* Thu, 31 Jan 2008 07:11:30 GMT
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Hello James,

Thank you for posting here. Let's also thank Costas for the good input.

According to your description, I understand that you get error when you try to access RWW and companyweb from external. If I have misunderstood the problem, please don't hesitate to let me know.

Based on my research, Costas's suggestion for the ASP.NET issue is good. I want to talk about the RWW certificate issue. When we run the CEICW, the wizard will create certificate for the RWW web site and you can access RWW from external thru HTTPS.

I suggest we try the following steps to see if we can resolve this issue:

Go through the follow KB and rerun CEICW carefully.

How to configure Internet access in Windows Small Business Server 2003

<http://support.microsoft.com/kb/825763/en-us>

Detailed steps for your reference:

- a. On the SBS 2003 Server open the Server Management console. Go to Standard Management\To Do List.
- b. Click the "Connect to the Internet" link.
- c. When navigating to the Firewall page, select "Enable firewall" and click Next.
- d. On the "Services Configuration" page, select all the items and then click Next.
- e. On the "Web Services Configuration" page, make sure "Allow access to the entire Web site from the Internet" is selected. If you select "Allow access to only the following Web site services from the Internet", make sure all items in the list are selected. Click Next.

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f. On the "Web Server Certificate" page, choose to create a new Web server certificate and then type the public domain name (your public DNS name) that you will use to access OWA and RWW (for example, if your public domain name that you use to access the sites is www.xyz.com, you should type www.xyz.com as the new certificate name).

g. Go through the remaining steps.

h. Then, you can access RWW from external thru <https://www.xyz.com/remote/>

If we cannot resolve the issue after we perform the above steps, please help me collect some information for further investigation:

1. Please capture screenshots on the error messages and send the pictures to me at v-terliu@xxxxxxxxxxxxxx

2. Gather IIS log:

a. Open IIS snap-in.

b. Right click Default Web Site and click Properties.

c. Uncheck the "Enable Logging" box and click Apply.

d. Go to C:\WINDOWS\system32\LogFiles\W3SVC1 folder and move all files to a backup location.

e. Check "Enable Logging" box and click OK.

f. Run IISReset command.

g. Reproduce the problem and send the log file in C:\WINDOWS\system32\LogFiles\W3SVC1 folder to me for research.

3. Gather IIS Metabase:

1) Download the IIS Resource Kit tools from the following page:  
<http://www.microsoft.com/downloads/details.aspx?FamilyId=56FC92EE-A71A-4C73-B628-ADE629C89499&displaylang=en>

2) Install it, run MBExplorer (Metabase Explorer)

3) Right click the "LM" node and choose "Export to file".

4) Specify a file name, specify the password and finish the export.

5) Send the file and the password to v-terliu@xxxxxxxxxxxxxx

I hope these steps will give you some help.

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Thanks and have a nice day!

Best regards,

Terence Liu(MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

=====  
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| Thread-Topic: Remote Workplace and companyweb problems  
| thread-index: AchiuD1rEGORsDQ4SxqA7Bo8hSLmug==  
| X-WBNR-Posting-Host: 207.46.19.168  
| From: =?Utf-8?B?SmFtZXM=? <James@xxxxxxxxxxxxxxxxxxxxxxxx>  
| Subject: Remote Workplace and companyweb problems  
| Date: Tue, 29 Jan 2008 12:48:02 -0800  
| Lines: 36  
| Message-ID: <B9BFE25B-4C81-4F7C-83AE-FBA84DF97CDD@xxxxxxxxxxxx>  
| MIME-Version: 1.0  
| Content-Type: text/plain;  
| charset="Utf-8"  
| Content-Transfer-Encoding: 7bit  
| X-Newsreader: Microsoft CDO for Windows 2000  
| Content-Class: urn:content-classes:message

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| Importance: normal  
| Priority: normal  
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2992  
| Newsgroups: microsoft.public.windows.server.sbs  
| Path: TK2MSFTNGHUB02.phx.gbl  
| Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.windows.server.sbs:89387  
| NNTP-Posting-Host: tk2msftibfm01.phx.gbl 10.40.244.149  
| X-Tomcat-NG: microsoft.public.windows.server.sbs

| OK I have some issues with the SBS 2003 SP2 server that I installed. When  
I

| first installed it, I didn't care about remote access, since my company  
| didn't want that service. Well, now they do and I am having problems.

| I re-ran the CEICW to include remote web access and some of the  
| functionality appears to work. I am having the following issues:

| 1) On the Remote Workplace screen I get the following pop-up:

| Choose a digital certificate

| The website you want to view requests identification  
| Please choose a certificate.

| (There are no certificates to choose from, and I created a SSL cert on  
the  
| server)

| I can click beyond this and get in.

| 2) The company web site doesn't work, I get the following error:

| Error

| This Windows SharePoint Services virtual server has not been  
| configured

| for use with ASP.NET 2.0.50727.832. For more information,  
please

| refer to

| Knowledge Base article 894903 at

| <http://go.microsoft.com/fwlink/?LinkId=42660>.

| Troubleshoot issues with Windows SharePoint Services.

| When I went to try and implement the article, the "stsadm" program is not  
| found.

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| Please help.

| James

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