

Re: Inbound email problem

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-01/msg02195.html>

- *From:* "Buddy" <buddy@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 16 Jan 2008 15:55:34 -0800
-

DNS checks out OK.

Could it be that Qwest is blocking port 25 traffic? Probably not if outbound mail works.

As a test, change the port that Exchange smtp listens on (and make sure you port forward the new setting to your sbs external nic)

look at: <http://support.microsoft.com/kb/274842>

When is the last time you ran the CEICW? Maybe you should try that first.

Thanks,
Buddy G ~

"KC" <kcalfee@xxxxxxxx> wrote in message
news:c0ff7746-03d1-4921-bdf8-e314e87ed5ff@xx
On Jan 16, 1:49 pm, "Buddy" <bu...@xxxxxxxxxxxxxxxxxxxx> wrote:

What is the name of your company domain and what is the public ip address?
It sounds like they are not matching in DNS.
Can you telnet into your exchange server?
Do you have exchange server antispam or connection filtering enabled?

Buddy G ~

"KC" <kcal...@xxxxxxxx> wrote in message
news:353019c8-68d4-4b57-9a04-5d3fb7a2672b@xx

I am running SBS 2003 Standard on a Dell PowerEdge 1800 with 2 NICs.
External NIC is connected to Qwest provided Actiontec GT701WG modem/
router. I can RWW, I can send email, I can receive pop mail for our

Re: Inbound email problem

qwestoffice email addresses. I cannot receive inbound email if it is sent to our company domain name address. I have a public static IP with MX and A records setup. When I used dnsstuff to obtain a dns report, the report indicated fail at connect to mail servers (Error: I could not complete a connection to any of your mailservers) When I did an email test I received the error "The mailserver terminated the connection before the transaction was complete (state1). This is not RFC compliant, and therefore either due to an error, or it may be the result of a non-RFC-compliant mailserver or non-RFC-complaint anti-spam program.