

Re: One user having messages stuck in Local Delivery

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- *From:* "Dave Nickason [SBS MVP]" <gwdibble@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
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Has this sorted itself out? When you view the local delivery queue, is there any useful information at the bottom of the screen under "additional queue information?"

If this situation is worsening, I do an online and offline backup of your databases. You can do an offline by simply shutting down the Exchange services and copying the mdbdata folder elsewhere for safe keeping. After your restart the services, do an online backup using your normal procedure such as SBS Backup.

Is there anything relevant in the application log? Exchange usually logs like crazy if something's wrong.

If you don't have useful information in the queue information or the logs, I'd consider calling PSS for this rather than troubleshooting without a clear path. That's especially true if it's worsening.

"Keven" <Keven@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:B1A4AF74-FAB9-479A-B0B2-FEA4391EDC13@xxxxxxxxxxxxxxxxxxxx

I had an entire array fail and had to restore SBS2003 Premium server from backup. Restore went as well as could be hoped for and company back up and running. By the end of the first day however it's been noted that one specific member of the organization hasn't received any emails even ones sent from within the network. Additionally all email sent to multiple people which included him didn't get delivered to anyone. When I go into the Exchange System Manager and look at the Queues there are multiple messages stuck in the queue, all of which have his email address in them.

I have attempted to restart the exchange system and it never corrected and then restarted the server, and it never corrected. What's the next step to correct this?

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