

Re: Rmote Access problem

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-01/msg01478.html>

- *From:* "A. Gonzalez" <lourdesg@xxxxxxxxxxxx>
 - *Date:* Sat, 12 Jan 2008 02:12:28 GMT
-

Well, I tried by forwarding to port 4125 and also to 3389 but still unable to connect.

I can get to the page where you choose what to do in RRW, but then it stops and brings th error message.

The address line displays:

<https://mail.domainXXX.com/Remote/tsweb.aspx?Server=XXXSERVER&Port=4125&iFS=1&User=usernameXX&L>

once you click to connect to the server desktop

To recap:

And after you select the task to connect to the server desktop it just stops

All you get in response to the command is a blank page with heading and the:

Log off – Main Menu choices.

After a few minutes an error message appears:

VBScript: Remote Desktop Disconnected

The client could not connect to the remote computer. Remote connections might not be enabled or the computer might be too busy to accept new connections. It is also possible that network problems are preventing your connection. Please try connecting again later. If the problem continues to occur, contact your administrator.

OK

We know that the remote connection is enabled. The server is not too busy.

There are no other connections, the network is working.

We can access the Exchange and retrieve email, on the same sever.

We know we connect to the server since the logon page and subsequent pages emanate from it.

How can we solve this remote access problem? Any suggestions and help will be appreciated.

"Alfredo F. Gonzalez" <lourdesg@xxxxxxxxxxxx> wrote in message [news:CAYhj.188313\\$TO.121258@xxxxxxxxxxxx](mailto:news:CAYhj.188313$TO.121258@xxxxxxxxxxxx)

Hi Kev,

When I open the router to forward to the server what name do I give the application? "RWW"? "RDP"? or what for the SBS to know.

I can then assign the port number and the router IP, right?

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Thanks for your help and assist!

and Pedro CR,

Access is remote remote Web Workplace,
Connecting from a separate location through the internet.

Thanks for your help!
Alfredo Gonzalez

"KevM" <KevM@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:0A37283F-03F6-4840-98FA-7D174C67C051@xxxxxxxxxxxxxxxxxxxx

Hi

I had the same problem, I sorted mine by opening port 4125 on my firewall
and forwarding it to my SBS server

Kev

"Pedro CR" wrote:

what access method are you usign?

- 1) Are you usign Remote Web Workplace?
- 2) Are you connecting via VPN and then using mstsc.exe to connect to the server?
- 3) Are you connecting from the internal network?

In case it's 2 check to see if, after loosing remote connection to the server you can still ping the server.

"Alfredo F. Gonzalez" <lourdesg@xxxxxxxxxxxx> escreveu na mensagem
[news:VYdhj.18467\\$Xo1.3771@xxxxxxxxxxxx](mailto:news:VYdhj.18467$Xo1.3771@xxxxxxxxxxxx)

At the company we have a server running Windows Small Business Server 2003, but we have a problem trying Remote Access to it. We can get to the log on page. From there, once logged on we are taken to the main menu page. There you select the task to access the Server desktop, or to access a client station or any other task and click to proceed.

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