

Re: lost mail with Pop3 connector

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<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2008-01/msg00991.html>

- *From:* "Brian Cryer" <brianc@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 9 Jan 2008 12:21:18 -0000
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"Nelson Gonçalves" <NelsonGonalves@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:A0B58D21-98C5-4802-80BE-67F7ED3DB7F3@xxxxxxxxxxxxxxxxxxxxx

Hi, i have a Exchange server 2003 and we use Pop3 connector to retrieve Mail from our ISP. The Problem is that we changed the default STMP domain from @abcd.com to a new one @bcda.com (and mantained the @abcd.com as a secondary smtp domain). The problem is that we did not applied the recipient policy, so until we did that, all the mail incoming through pop3 connector from the @abcd.com and @bcda.com was not delivered to the users. We have a period of 3 Hours (the time we used to discover the problem), that all the mail coming through the Pop3 connector was lost. While i was searching for the problem i activated the full Log from pop3 connector, and i saw that the mail was comming and delivered to the internal users with NO ERRORS. But the mail was simply not in the users internal mailboxes. I searched in all the common places (lost mail folders, incoming mail folders, administrator mail...etc...) and i can't find all this mail. After i aplied the update policy, all the new incoming mail started to be delivered to the users without being lost. But we have a period of time(3/4 hours) that we lost all incoming mail including some very important mail. I want to know if there is some place that this supposed delivered mail might be.

The only place I'm aware of where emails **might** be lurking is in one of the folders under "C:\Program Files\Exchsrv\Mailroot\vs1 1". If there is anywhere else then I'm sure someone will chip in.

However, I think its almost certain that those e-mails were NDR'd and the senders are aware that their emails weren't delivered and that those emails are lost to you forever. If you were expecting some important emails then I suggest you contact whoever you were expecting it from and ask that they resend. Sorry.

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